

Transmittal Sheet

**Changes
 Included in
 This Revision**

The table below describes the changes included in this revision of Benefits Assistance Service Procedures M27-1, Part II, Chapter 3, which has been renamed to “Homeless and Justice-Involved Veterans Program.”

Notes:

- The term regional office (RO) also includes pension management center (PMC), where appropriate.
- Minor editorial changes have also been made to
 - update incorrect or obsolete hyperlink references
 - update change date throughout document
 - update obsolete terminology, where appropriate
 - reassign alphabetical designations to individual blocks and repaginate, where necessary, to account for new and/or deleted blocks within a topic
 - correct grammatical and spelling errors
 - reorganize content within sections for better readability
 - clarify block labels and/or block text, and
 - bring the document into conformance with M27-1 standards.

Reason(s) for the Change	Citation	Page(s)
<ul style="list-style-type: none"> • Added: “ and referral services” and “as required in 38 U.S.C. 2003 (a)” 	II.3.a	II.3.1
<ul style="list-style-type: none"> • Updated: coordinate outreach efforts ... to include “Veterans who are homeless and formerly homeless at the national and local level.” • Updated: maintain accountability ... to include “case management coordination” and “assisted through expedited claims processing, referral services and/or outreach efforts” • Added: Reference 38 U.S.C. 2002 	II.3.a	II.3.2
<ul style="list-style-type: none"> • Added: language pertaining to the McKinney-Vento Homeless Assistance Act (42 U.S.C. 11302(a) to support criteria used to determine homeless Veterans status • Removed: language pertaining to VA Supportive Housing (HUD-VASH) Grant and Per Diem Program and Support Services for Veteran Families (SSVF) 	II.3.b	II.3.2

<ul style="list-style-type: none"> Updated: guidance on considering a Veteran homeless if they select the box on VA Form 21-526EZ Removed: references pertaining to HUD-VASH and SSVF 	II.3.b	II.3.2
<ul style="list-style-type: none"> Added References pertaining to McKinney- Vento Homeless Assistance Act 38 U.S.C. 2002 and 42 USC 11302 SEC.401 	II.3.b	II.3.3
<ul style="list-style-type: none"> Added References pertaining to McKinney- Vento Homeless Assistance Act 42 USC 11302 SEC.401 Removed: reference M21-1, Part II, Subpart ii, 1.D.3 Added: reference M21-1, III.ii.1.D.3 	II.3.c	II.3.3
Added: language on HUD-VASH, Grant and Per Diem, SSVF and other program support that help Veterans maintain permanent housing	II.3.d	II.3.3
<ul style="list-style-type: none"> Added References: pertaining to HUD-VASH, Grant and Per Diem, and SSVF 	II.3.d	II.3.4
<ul style="list-style-type: none"> Updated VBA Homeless Program Manager responsibilities <ul style="list-style-type: none"> Removed- responsibility for chairing the Homeless Program work group Added – specific information pertaining to reporting homeless activities 	II.3.e	II.3.4-5
<ul style="list-style-type: none"> Updated Regional Office Directors (or designee) responsibilities to expand on the minimum requirements of the <i>Regional Office Homeless Veteran Program Plan</i> Removed reference M21-1, Part II, 2.2.g pertaining to requirements to maintain a full time HVOC 	II.3.e	II.3.5
<ul style="list-style-type: none"> Removed: “Community Homelessness Assessment, Local Education, and Networking Groups (CHALENG) for Veterans, and” 	II.3.g	II.3.6
<ul style="list-style-type: none"> Added: language to incorporate additional referral services to include VAMC Mental Health Service, Readjustment Counseling Service, HCRV, and VJO as necessary. Added: procedure pertaining to extracting reports through myCORE and for updating known shelter addresses on the national list. 	II.3.h	II.3.7
<ul style="list-style-type: none"> Removed: reference M27-1, Part II, 2.2.1 Added: references VBA letter 20-13-19 Enclosure A and Enclosure B 	II.3.i	II.3.8
<ul style="list-style-type: none"> Changed language to include : “38 U.S.C. § 2022 subsection e, to support collaboration with VHA on justice involved outreach 	II.3.j	II.3.8

<ul style="list-style-type: none"> Removed: reference 38 U.S.C. 2002 Added: reference 38 U.S.C. chapter 20, sections 2001-2006.” 	II.3.j	II.3.8
<ul style="list-style-type: none"> Added: “providing outreach services to family members of incarcerated Veterans Removed: language combining The JIVC with HVOC position where full time homeless resources are available 	II.3.k	II.3.9
<ul style="list-style-type: none"> Updated the role of the HVCC to include workload management and reporting 	II.3.l	II.3.9
<ul style="list-style-type: none"> Updated: the RO’s HVOC responsibilities to include a 5 day timeframe for contacting, and making referrals as appropriate Updated the appropriate use of flash criteria for homeless, at risk of homelessness and formerly homeless criteria Removed: references M27-1, Part II, 2.2.b; M27-1, Part II, 2.2.c and M27-1, Part II, 2.2.d 	II.3.m	II.3.10
<ul style="list-style-type: none"> Removed: requirement to report in the Outreach Submission Tool Removed: DOOR Reporting criteria Added: requirement to report in the Outreach Reporting Tool Added: definition of and ‘outreach activity’ for reporting purposes Added: reference and link for ORT https://core.va.gov/ 	II.3.n	II.3.11
<ul style="list-style-type: none"> Added: language on National Work Que Updated: process when Veterans changes physical address Removed: manual references to business lines other than Compensation and Pension 	II.3.o	II.3.12

Rescissions None

Authority By Direction of the Acting Under Secretary for Benefits

Signature

/s/
Margarita Devlin
Executive Director
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