

## 9. Elderly Veterans

---

**Introduction** This topic provides information on the outreach program for elderly Veterans.

---

**Change Date** Initial content load September 2012

---

**a. Elderly  
Veteran  
Coordinator  
Duties**

Each regional office Director will appoint an Elderly Veterans Coordinator to act as a liaison to the local Area Agency for the Aging (AAA). That person should have a broad knowledge of VA policy and eligibility requirements.

The coordinators duties may include:

- locating resources within VA and helping AAA representatives contact appropriate VA sources.
  - providing pamphlets and other information materials to AAA offices for their use and dissemination.
  - answering questions from AAA's and other community agencies about VA services.
  - identifying services provided for the elderly by other agencies, using these agencies, and suggesting ways to improve their programs.
  - maintaining liaison with home for aging population and senior citizen centers in their area, providing pamphlets, other information materials, and applications through the routine use of a mailing list, and encouraging the development of individual claims by telephone. Visits will be made on an "as needed" basis.
  - participating in community planning meetings, workshops on VA benefits, Governor's Task Force on services to the elderly, and other similar outreach activities. This could include attending and participating in town hall meetings with representatives from other community agencies;
  - coordinating with counterparts at VA medical centers.
  - contacting and visiting nursing homes, senior service centers, assisted living organizations and other places with elderly Veterans.
  - maintaining contact with VHA facilities to assist elderly Veterans in applying for VA benefits and services.
- 

**b. Elderly  
Veteran  
Coordinators  
Directory**

For a complete list of coordinators go to:

[http://vbaw.vba.va.gov/bl/27/outreach/veterans/elderly/eld\\_index.htm](http://vbaw.vba.va.gov/bl/27/outreach/veterans/elderly/eld_index.htm)