

## 7. Other Survivors and Dependents

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**Introduction** This topic provides information on the outreach program for other survivors and dependents.

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**a. Pamphlets, Websites and Outreach for Survivors** *VA Benefits for Survivors*, VA pamphlet 21-03-1, March 2010. For additional copies or stock replenishment e-mail [VAVBAWAS/CO/OUTREACH](mailto:VAVBAWAS/CO/OUTREACH).

This pamphlet is sent to the next of kin listed on [VA Form 27-2008, Application for a United States Flag for Burial Purposes](#), received from U. S. post offices and other flag issuing points.

Public Law 107-14 (Veterans' Survivors Benefits Improvement Act of 2001) directs VA to improve outreach to eligible surviving spouses and dependents.

VA has an Office of Survivors Assistance (OSA) Internet site. This website is dedicated to providing information on benefits and services available to surviving spouses and dependents of military personnel who died while on active duty, and to the survivors of Veterans who died after active service. This site also contains links to information from other Federal agencies and organizations that offer related benefits and services to survivors and dependents. It can be accessed as follows: <http://www.va.gov/survivors>

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**b. Quarterly Conference Calls for CACs** All Primary and Alternate CAC(s) shall participate in the quarterly conference calls that are scheduled by the Program Manager of Casualty Assistance.