U.S. Department of Veterans Affairs
Veterans Benefits Administration

Benefit Employees Co-Located at VA Medical Center

The Lincoln Regional Office has partnered with NWIHCS to place employees at Omaha, Lincoln, and Grand Island VA Medical Site. The employees will be on site to answer questions about VA benefits, check the status of pending claims, and complete eBenefits enrollment. They will also be available to assist Veterans in completing applications for benefits.

The employees will be at each location once a week, below is more information on the locations and times for each facility.

Location	Address	Room	Day	Time
Omaha - Medical Center	4101 Woolworth Ave. Omaha, NE 68105	1503	Tuesday	9:00 am to 3:30 pm
Lincoln - CBOC	600 South 70th St. Lincoln, NE 68510	020	Tuesday	8:00 am to 4:30 pm
Grand Island - CBOC	2201 North Broadwell Grand Island, NE 68803	S 508	Wednesday Every 3rd Wed	10:00 am to 2:30 pm 10:00 am to 12:30 pm
Telebenfits* - Grand Island - CBOC	2201 North Broadwell Grand Island, NE 68803	S 518	Thursday	2:00 pm to 4:00 pm (Walk-ins Welcome)

**Telebenefits allows Veterans to have a face-to-face interaction with public contact staff at the Lincoln Regional Office (RO) remotely through video teleconferencing (VTEL). This new concept focuses on improving access to VA benefits and services.*

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