Requesting Appraisals without the Certificate of Eligibility (COE) Determination

1. **Purpose.** The purpose of this Circular is to announce the Department of Veterans Affairs (VA) no longer will allow appraisals to be requested through WebLGY prior to ordering a COE.

2. **Background.** In general, a COE is required for proof of eligibility. It is extremely important to ensure Veterans are eligible for the benefit before ordering the appraisal.

3. **Action.** As of the date of this Circular, all Lender Appraisal Processing Program (LAPP) and all Individual (IND) cases must have a COE in the “Active or Pending” status before the appraisal can be requested. On a case-by-case basis, Loan Guaranty Service, or the VA Regional Loan Center of jurisdiction can authorize a waiver to allow appraisals to be requested through the appraisal system (WebLGY).

4. **Questions.** All inquiries should be sent to colenders@vba.va.gov.

5. **Rescission:** This Circular is rescinded July 1, 2021.

By Direction of the Under Secretary for Benefits

Jeffrey F. London
Director, Loan Guaranty Service

Distribution: CO: RPC 2022
SS (26A1) FLD: VBAFS, 1 each (Reproduce and distribute based on RPC 2022)