#### Department of Veterans Affairs M29-1, Part 7, Chapter 3

**Veterans Benefits Administration March 25, 2020**

**Washington, DC 20420**

#### Key Changes

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| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Insurance Manual M29-1, Part 7, Chapter 3. |

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| Reason(s) for Notable Change | Citation |
| Clarifies that the timeliness clock for completed cases includes all prescribed clerical actions, including mandatory reviews, if such clerical actions impact delivery of the benefit at point of decision or future actions.  If they do not impact delivery of the benefit and/or would not impact future actions, they are not included in the timeliness processing days. | Subchapter 3.03 |

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| **Reason(s) for Change** | **Citation** |
| Corrects SQC program area references. | Subchapter 3.04 |
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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Timothy Sirhal, Acting Director  Insurance Service |

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