#### Department of Veterans Affairs M29-1, Part 6, Chapter 4

**Veterans Benefits Administration March 19, 2020**

**Washington, DC 20420**

#### Key Changes

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| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Insurance Manual M29-1, Part 6, Chapter 4.  ***Notes***:   * **M29-1, Part 6, Chapter 4** has been rewritten in its entirety for the purpose of improving clarity and readability. Any substantive changes are itemized in the table below. * Minor editorial changes have also been made to * improve clarity and readability * add references * update incorrect or obsolete references * update obsolete terminology, where appropriate * reorganize/relocate content within **M29-1, Part 6, Chapter 4** so that it flows more logically * reassign alphabetical designations to individual blocks, where necessary, to account for new and/or deleted blocks within a topic * update the labels of individual blocks and the titles of sections and topics to more accurately reflect their content, and * bring the document into conformance with M29-1 standards. |

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| Reason(s) for Notable Change | Citation |
| Explains the process by which insureds should notify the Insurance Center of erroneous death notices; also explains the process on how such notices should be internally processed to ensure accuracy. | Subchapter 4.01 |
| Clarifies the type of policies that will not be restored when an erroneous death notice is received by the Insurance Center. | Subchapter 4.01 |
| Explains the internal procedures that should be followed when a policy that has been previously cancelled due to an erroneous death notice is being restored; removes paper-based processes for handling erroneous notices that are no longer applicable to the insurance programs | Subchapter 4.01 |
| Explains that a record marked with an insured’s presumptive date of death is held in pending status until the actual date of death is received; removes paper-based processes for handling presumptive deaths that are no longer applicable to the insurance programs | Subchapter 4.02 |
| Explains that additional information regarding how to process presumptive death cases has been moved to M29-1, Part 6, Chapter 15 of the Insurance Manual | Subchapter 4.02 |
| Removes Subchapter regarding unconfirmed notices of death as no longer applicable to the insurance programs | Subchapter 4.03 |

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| **Reason(s) for Change** | **Citation** |
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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Timothy Sirhal, Acting Director  Insurance Service |

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