#### Department of Veterans Affairs M29-1, Part 3, Chapter 7

**Veterans Benefits Administration September 20, 2019**

**Washington, DC 20420**

#### Key Changes

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| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Insurance Manual M29-1, Part 3, Chapter 7.  ***Notes***:   * **M29-1, Part 3, Chapter 7** has been rewritten in its entirety for the purpose of improving clarity and readability. Any substantive changes are itemized in the table below. * Minor editorial changes have also been made to * improve clarity and readability * add references * update incorrect or obsolete references * update obsolete terminology, where appropriate * reorganize/relocate content within **M29-1, Part 3, Chapter 7** so that it flows more logically * reassign alphabetical designations to individual blocks, where necessary, to account for new and/or deleted blocks within a topic * update the labels of individual blocks and the titles of sections and topics to more accurately reflect their content, and * bring the document into conformance with M29-1 standards. |

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| Reason(s) for Notable Change | Citation |
| Explains that all waiver diaries are non-freeze diaries; explains that a pending diary is inserted in the pending transaction field in the electronic master record; eliminates references to the USGLI program and off-tape diaries as obsolete and no longer applicable to the insurance programs | Subchapter 7.01 |
| Explains that when a waiver request is received, staff will insert a pending diary transaction in the system; eliminates references to paper-based processes and TDIP as obsolete and no longer applicable to the insurance programs | Subchapter 7.02 |
| Explains that the pending waiver diary entry will appear in the insurance electronic master record; explains that the three types of pending diaries are basic waiver, full waiver, and premature claim | Subchapter 7.03 |
| Explains the procedure for how the staff should process a premature claim for waiver as a diary entry in the insurance electronic master record; eliminates information related to total and permanent disability benefit claims in the USGLI program as obsolete and no longer applicable to the insurance program. | Subchapter 7.04 |
| Explains that when a claim for waiver is either approved or denied, the staff will process the decision via the electronic Form 1565 in the insurance systems; eliminates outdated paper-based process | Subchapter 7.05 |
| Explains that when a basic S-DVI application and premium waiver are approved at the same time, the staff will prepare the insurance Form1565 for manual processing; eliminates obsolete references to manual processing procedures as no longer applicable to the insurance programs | Subchapter 7.06 |
| Eliminates Subchapter 7.07 regarding the approval and denial process as consolidated with Subchapter 7.06 | Prior Subchapter 7.07 |
| Explains that are four types of review actions on diary entries; explains the procedure for how a regular or interim review action should be completed by staff; clarifies how 19th and 20th year review actions should be processed by staff | Prior Subchapter 7.09/New Subchapter 7.08 |
| Eliminates language regarding the review scheduling process that references TDIP and paper-based processes as obsolete and no longer applicable to the insurance programs | Prior Subchapter 7.10/New Subchapter 7.09 |
| Explains how the staff should initiate the waiver termination process if newly available evidence indicates that the insured is no longer eligible; eliminates references to paper-based process as obsolete and no longer applicable to the insurance programs | Prior Subchapter 7.11/New Subchapter 7.10 |
| Eliminates Subchapter 7.12 regarding off-tape diary transactions as no longer applicable to the insurance programs | Prior Subchapter 7.12 |
| Clarifies the disability classification codes that are listed as statutory; eliminates language regarding various health conditions from the classification code chart that are obsolete and no longer applicable to the insurance programs; lists the location of the VA Ratings Schedule of Disabilities for other codes | Prior Subchapter 7.13/New Subchapter 7.11 |

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| **Reason(s) for Change** | **Citation** |
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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Vincent E. Markey, Director  Insurance Service |

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