#### Department of Veterans Affairs M29-1, Part 3, Chapter 1

**Veterans Benefits Administration August 22, 2019**

**Washington, DC 20420**

#### Key Changes

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| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Insurance Manual M29-1, Part 3, Chapter 1.***Notes***: * **M29-1, Part 3, Chapter 1** has been rewritten in its entirety for the purpose of improving clarity and readability. Any substantive changes are itemized in the table below.
* Minor editorial changes have also been made to
* improve clarity and readability
* add references
* update incorrect or obsolete references
* update obsolete terminology, where appropriate
* reorganize/relocate content within **M29-1, Part 3, Chapter 1** so that it flows more logically
* reassign alphabetical designations to individual blocks, where necessary, to account for new and/or deleted blocks within a topic
* update the labels of individual blocks and the titles of sections and topics to more accurately reflect their content, and
* bring the document into conformance with M29-1 standards.
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| Reason(s) for Notable Change | Citation |
| Removes Subchapters 1.01 and 1.05 as no longer applicable to the insurance programs | Prior Subchapters 1.01 and 1.05 |
| Removes Subchapter 1.02 as content is already in M29-1, Part 1, Chapters 1 and 16 | Prior Subchapter 1.02 |
| Removes Subchapter 1.03 as content is already in M29-1, Part 1, Chapter 1  | Prior Subchapter 1.03 |
| Removes Subchapter 1.04 as content is already in M29-1, Part 1, Chapter 1 or is no longer applicable to the insurance programs | Prior Subchapter 1.04 |
| Provides an updated reference to M-29-1, Part 8 for information on how to request the retired paper insurance folders | Prior Subchapter 1.06/New Subchapter 1.01 |
| Removes language relating to outdated total disability determination procedures; explains which staff members process a claim for waiver of premiums with a new S-DVI application and on an already existing S-DVI policy | Prior Subchapter 1.07/New Subchapter 1.02 |
| Removes Subchapters 1.08 and 1.09 regarding extra hazards decisions and criteria as already in M29-1, Part 1, Chapter 31  | Prior Subchapters 1.08 and 1.09 |
| Removes language relating to outdated procedures for pending total disability claims; explains the current procedure for handling of pending S-DVI total disability (waiver) claims | Prior Subchapter 1.10/New Subchapter 1.03 |
| Clarifies the type of cases over which the Insurance Program Management Division exercises jurisdiction, such as cases involving fugitive felons or those being investigated by the VA Office of Inspector General (OIG) | Prior Subchapter 1.12/New Subchapter 1.05 |
| Clarifies the type of cases over which the Insurance Claims Section exercises jurisdiction | Prior Subchapter 1.13/New Subchapter 1.06  |
| Removes Subchapter 1.14 as no longer applicable as there is now only one Insurance Center | Prior Subchapter 1.14 |

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| **Reason(s) for Change** | **Citation** |
| Removes language referring to the St. Paul Regional Office as no longer applicable to the insurance programs and updates personnel titles | Prior Subchapter 1.11/New Subchapter 1.04 |
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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Vincent E. Markey, DirectorInsurance Service |

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