

Transmittal Sheet

**Changes
Included in
This Revision**

A new addition has been added to the Benefits Assistance Service Procedures under M27-1, Part IV Chapter 3 which provides guidance on the purpose and preparation of an SAO report for RO's PTCs, NCCs, NPCC, and NIRC.

Notes:

– New addition to M27, Part IV Chapter 3

Rescissions

None

Authority

By Direction of the Under Secretary for Benefits

Signature



Robert T. Reynolds, Director
Benefits Assistance Service

Distribution

RPC: 2068
FD: EX: ASO and AR (included in RPC 2068)

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