

Veterans Benefits Administration
Department of Veterans Affairs
Washington, D.C. 20420

VA Manual 26-3, Revised
Change 21
April 15, 2024

To: Regional Loan Center Personnel and Other Participants in the VA Loan Administration Program

Subject: Transmittal of Change 21 to M26-3, Loan Management and Service Policies, Procedures, and Methods, Loan Guaranty Operations for Regional Offices

Purpose Attached are revisions to Chapter 01 VA M26-3, Loan Management and Service Policies, Procedures, and Methods, Loan Guaranty Operations for Regional Offices.

Changes Chapter 1 of VA Manual 26-3 was revised to add useful links to additional information in section 1.02, update details about the VALERI Servicer Web Portal (SWP), and VALERI access for RLC staff including the need to complete VALERI cases within established timeframes, in section 1.04, and provide an updated manual overview in section 1.05.

Additional Copies Additional copies may be downloaded at https://www.benefits.va.gov/WARMS/M26_3.asp.

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