

Veterans Benefits Administration
Department of Veterans Affairs
Washington, D.C. 20420

VA Manual 26-3, Revised
Change 15
April 1, 2024

To: Regional Loan Center Personnel and Other Participants in the VA Loan Administration Program

Subject: Transmittal of Change 15 to M26-3, Loan Management and Service Policies, Procedures, and Methods, Loan Guaranty Operations for Regional Offices

Purpose Attached are revisions to Chapter 13 of VA M26-3, Loan Management and Service Policies, Procedures, and Methods, Loan Guaranty Operations for Regional Offices.

Changes Chapter 13 of VA Manual 26-3 was revised to specify that VA will not accept custody or pay a claim under guaranty if the servicer of the loan is the originating lender in section 13.01, replace the term 'Quality Assurance' with 'Oversight', and remove references to Regional Loan Center.

Additional Copies Additional copies may be downloaded at https://www.benefits.va.gov/WARMS/M26_3.asp.

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