

Veterans Benefits Administration  
Department of Veterans Affairs  
Washington, D.C. 20420

VA Manual 26-3, Revised  
Change 13  
April 1, 2024

**To: Regional Loan Center Personnel and Other Participants in the VA Loan Administration Program**

**Subject: Transmittal of Change 13 to M26-3, Loan Management and Service Policies, Procedures, and Methods, Loan Guaranty Operations for Regional Offices**

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**Purpose** Attached are revisions to Chapter 11 of VA M26-3, Loan Management and Service Policies, Procedures, and Methods, Loan Guaranty Operations for Regional Offices.

**Changes** Chapter 11 of VA Manual 26-3 was revised to remove redundant information related to Transfer of Custody (TOC) event processes and add details related to servicer responsibilities during the Property Conveyance process in section 11.01, update appraisal requirements in section 11.02, update Transfer of Custody Event Reporting processes in section 11.03, remove redundant information related to delegated signature authority in section 11.04, remove redundant information related to Net Value calculations in section 11.05, and update the link to information about title documents and timeframes in section 11.07.

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**Additional Copies** Additional copies may be downloaded at [https://www.benefits.va.gov/WARMS/M26\\_3.asp](https://www.benefits.va.gov/WARMS/M26_3.asp).

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