#### Department of Veterans Affairs M27-1, Chapter 3

**Veterans Benefits Administration August 5, 2020**

**Washington, DC 20420**

#### Transmittal Sheet

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| Changes Included in This Revision | The table below describes the changes included in this revision of M27-1 Chapter 3.  |

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| Reason(s) for the Change | Citation | Page(s) |
| Section n is updated to reflect reporting outreach activities in the new Outreach Reporting Tool Plus. | M27-1, Part II, Chapter 3, Section n, page 3.14 |  1 |
| Section n is updated to reflect new data elements added to the ORT+ | M27-1, Part II, Chapter 3, Section n, page 3.15 |  1 |
| Section n is updated to no longer show Personal Interview(s) reported in ORT+ | M27-1, Part II Chapter 3, Section n, page 3.16 |  1 |

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**Authority** By Direction of the Under Secretary for Benefits

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 Cheryl Rawls

 Assistant Deputy Under Secretary for Field Operations, Outreach and Stakeholder

 Engagement

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