#### Department of Veterans Affairs M27-1, Chapter 3

**Veterans Benefits Administration April 1, 2020**

**Washington, DC 20420**

#### Transmittal Sheet

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| Changes Included in This Revision | The table below describes the changes included in this revision of M27-1 Chapter 3. |

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| Reason(s) for the Change | Citation | Page(s) |
| Section o is updated that non-rating related homeless claims are not required to be worked by the station of jurisdiction and may be assigned by the National Work Que to appropriate stations. | M27-1, Part II, Chapter 3, Section o | 1 |

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**Authority** By Direction of the Under Secretary for Benefits

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**Signature**

/s/

Cheryl Rawls

Assistant Deputy Under Secretary for Field Operations,

Outreach and Stakeholder Engagement

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