Happy New Year (for the federal government anyway),

Several weeks ago I sent out the note below asking all of our SCO’s to send us a note with the name and email address of your Veteran’s resource person(s) so we could set up a good communication system between VA and our GI Bill schools and institutions. We have received over 500 responses – thank you but…. Our SCO list is about 27,000 schools/institutions.

I once again ask for your help, would you send us the name and email address of your school’s Veteran Resource Center – they may be called something different at various schools. You can send us the name of just the Director/Manager, or several. Or, pass this note on to them and they can respond directly. We hope by being able to communicate with most of them directly, it might take some of the burden off you. Please send the name and email address to the following mailbox: OEO.VBACO@va.gov

Thank you,

Curtis L. Coy
Deputy Under Secretary for Economic Opportunity
Veterans Benefits Administration
U.S. Department of Veterans Affairs

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To our School Certifying Officials,

We all know you are the backbone of how we operate the GI Bill process, without your help Veterans would not be able to take advantage of their well-earned benefits – thank you, we don’t say that enough.

We also know we not only count on you, we continue to ask more of you. Whether it is changing rules and procedures as a result of legislation or policy, or additional requests. For example;

- Congress recently passed legislation requiring states to offer in-state tuition to Veterans and Servicemembers – we are working through that now but it will obviously impact how we do business and we will once again be asking you to help us try to make it seamless to the Veteran.

- We are developing new performance standards that will depend in large part on your input to our systems.
We are in the process of developing the next iteration of our GI Bill Comparison Tool (despite us releasing yesterday the most recent enhancement), we likely will need you to ensure school information is correct.

Yesterday we sent out the note below, hopefully you received it and sent it out to your Veteran student list and/or your school’s Veteran Resource Center. The Veteran Employment Center is a powerful tool and continues to be enhanced. It is not just for unemployed Veterans, rather a wonderful resource and networking tool.

We would like for another ask. We would like to develop a good distribution list of every school’s Veteran Resource Center staff. That way we can get important information to them directly. Would you send us the name and email address of your school’s Veteran Resource Center – they may be called something different at various schools. You can send us the name of just the Director/Manager, or several. Or, pass this note on to them and they can respond directly. We hope by being able to communicate with most of them directly, it might take some of the burden off you. Please send the name and email address to the following mailbox: OEO.VBACO@va.gov

Again, thank you for sharing your passion of serving our Veteran and Servicemembers.

Curtis L. Coy
Deputy Under Secretary for Economic Opportunity
Veterans Benefits Administration
U.S. Department of Veterans Affairs

VA Core Values: Integrity, Commitment, Advocacy, Respect, Excellence (“I CARE”)

Please Remember:

- If you would like to review prior messages sent through this listserv, click http://benefits.va.gov/vow/economic_opportunity.htm.

- If you would like to research, find, access, and, in time, manage your VA benefits and personal information please visit and/or register at https://www.ebenefits.va.gov/ebenefits-portal/ebenefits.portal.

- If you looking for a job or an employer committed to hiring Veterans, please register on the Veterans Employment Center (VEC) at: https://www.ebenefits.va.gov/ebenefits/jobs
If you are seeking employment in the federal government, particularly the VA, our VA for Vets high-tech tools and resources can help. Visit online at https://vaforvets.va.gov/Pages/default.aspx or call 1-855-824-8387.

If you would like to contact us about your VA education benefits:

You can send us a secure email that will usually be answered within 48 hours. You can also search for answers to frequently asked questions and register to be notified of any updates to the information. This contact method is available 24 hours a day, 7 days a week and can also be utilized worldwide. Click here to enter the "Ask A Question" site or here to review our frequently asked questions.

You can call 1-888-GIBILL-1 (1-888-442-4551). This line only accepts calls from 7:00 AM - 7:00 PM central time Monday – Friday

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