Winston-Salem VA Regional Office

will be serving Veterans and their families at the

Greensboro
Veterans Experience Action Center

410 North Holden Rd, Greensboro NC 27403
January 25, 2019 9:00 AM - 3:00 PM

hosted by Christ United Methodist Church

Representatives will assist with:

• Face-to-face assistance with claims and appeals
• Health benefit enrollment & assistance
• Information about benefit-related VA programs:
  Vocational Rehabilitation & Employment, education,
  home loans, insurance, pension & survivor's benefits
• Bereavement & military sexual trauma counseling;
  mental health screening & resources
• Employment, Legal & Housing Resources
• Educational Opportunities
• State & local Veteran benefits and resources

Important Information:

• Wait times will be long. At arrival, get a numbered ticket to be in line.
• Bring available supporting evidence
• Veterans will be seen in a first-come, first served basis
• For more information about VA Disability Claims, see www.vets.gov/disability

For more information:
visit http://www.benefits.va.gov/winstonsalem/

and

https://www.eventbrite.com/e/veterans-experience-action-center-greensboro-tickets-53404724970

Veterans will be served in the order they arrive to the maximum extent possible. In-person benefits assistance available daily at Veterans Affairs office: 251 N Main St, Winston-Salem NC 27155
**Frequently Asked Questions (FAQs)**

**What if my claim is already pending?** Representatives will be able to provide up to date information on the status and next steps, potentially including completion.

**Will a decision be made on site?** Representatives will review all the available information and determine the next best step. If additional evidence is needed before a decision can be made (such as an examination, medical opinion or service treatment records), then a decision likely will not be made that day but the claim will be moving forward.

On occasion, the complexity or the jurisdiction of the claim or appeal may also prevent same-day action; however, representatives will provide up to date information and assist to expedite as much as possible.

**How do I get in line for services?** Upon arrival, get a numbered ticket from the hosts. You must have this number to receive services.

**Which day should I come?** Expect long wait times.

**Who should attend?** Services are offered for Veterans and eligible family members. If you have questions about what benefits may be available and how to apply, this event is for you.

**How Does the Disability Claim process work?** VA disability claims are completed in fewer than 100 days on average. See this site for more information: [https://www.vets.gov/disability-benefits/apply/](https://www.vets.gov/disability-benefits/apply/)