



U.S. Department of Veterans Affairs
Veterans Benefits Administration

Manila VA Regional Office

VA Manila Regional Office is open for appointments for the following services:

- ✓ Phone/Video Interview
- ✓ Document Drop-off
- ✓ In-Person Interview (limited slots)

SERVICES ARE NOT AVAILABLE FOR WALK-INS.

Please use the  website link below to set an appointment:

For Virtual Appointments

https://vets.force.com/VAVERA/s/flow/VERA_Start?office=Virtual_Manila_Regional_Office

For In-Person Appointments

https://vets.force.com/VAVERA/s/flow/VERA_Start?office=Manila_Regional_Office

For Document Drop-off, please indicate in Notes that the purpose of visit is for Document Drop-off only.

Create a [Login.gov](https://login.gov) account for a seamless sign-in experience to VA.gov, My HealtheVet, and VA’s Health and Benefits mobile app. Veterans can now use the same login and password to access a growing list of federal government websites, including the VA, Office of Personnel Management, and Small Business Administration, to deliver a secure and streamlined identity verification experience.

How to Contact VA Manila or Submit Your Documents:

ONLINE INQUIRY:	Ask a question at: ask.va.gov/
ONLINE DOCUMENT SUBMISSION:	The fastest way to send documents to VA is to upload your correspondence electronically through www.va.gov/ . Sign in to VA.gov in any of these ways: <ul style="list-style-type: none"> • With your existing My HealtheVet account, or • With your existing DS Logon account, or • By creating an account through ID.me You can also upload it electronically through Direct Upload. Visit eauth.va.gov/accessva/# . Click your category and select Direct Upload. Sign in by creating an account through ID.me.
EMAIL DOCUMENT SUBMISSION :	New Intake-Only Mailbox! You can send documents to VA Manila Regional Office by emailing them to VAMANILARO.VBAMPI@VA.GOV . This is a <i>No-Reply mailbox</i> . It is for online <i>document submission only</i> . No inquiries will be addressed through this email. <u>Documents must be submitted in a PDF format</u>

PHONE:	Dial #MyVA (#6982) or 028-550-3888 , Toll Free 1-800-1888-5252, Option 1 for Regional Benefits Office (open M-F 8:00 am to 3:00 pm) 1 - Compensation & Pension Benefits 2 - Survivors Pension & Burial Benefits (redirected to VA National Pension Call Center) 3 - Dependency 4 - Education - Chapter 30, 33, 35 (redirected to Education Benefits Assistance Office) 5 - Fiduciary (redirected to Fiduciary Assistance Call Center, 2 for Indianapolis) 6 - Veteran Readiness and Employment - VR&E, Chapter 31 (redirected to Honolulu VR&E)
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If you cannot upload your documents, fax or mail it to the applicable address based on benefit type.

	Compensation Claims	Veterans Pension and Survivor Benefit Claims
FAX:	Toll Free: 844-531-7818	Toll Free: 844-655-1604
MAIL:	Department of Veterans Affairs Evidence Intake Center P.O. Box 4444 Janesville, WI, 53547-4444	Department of Veterans Affairs Pension Intake Center P.O. Box 5365 Janesville, WI 53547-5365

To fax your documents without international costs,

- From **within** Metro Manila, dial #MyVA (#6982) or 028-550-3942.
- From **outside** Metro Manila, dial #MyVA (#6982) or 1-800-1888-5252 and dial 3942 once you hear the voice prompt.

OTHER VA NUMBERS:	Dial #MyVA (#6982) or 028-550-3888, Toll Free 1-800-1888-5252 <ul style="list-style-type: none"> • Option 1 – Manila Regional Benefits Office • Option 2 - Manila Outpatient Clinic • Option 3 – Veterans Evaluation Service (VES) • Option 4 – Foreign Medical Program (FMP) • Option 5 - Other U.S. VA Toll Free Numbers • Option 6 – General Eligibility, Urgent Care, Co-Payment, Insurance, Appeals • Option 7 – Veteran’s Crisis Line • Option 8 – Prescription refill To fax your documents to FMP without international costs, <ul style="list-style-type: none"> • From within Metro Manila, dial #MyVA (#6982) or 028-550-3943 • From outside Metro Manila, dial #MyVA (#6982) or 1-800-1888-5252 and dial 3943 once you hear the voice prompt.
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Access **Public Disability Benefits Questionnaires (DBQs)** at:
www.benefits.va.gov/compensation/dbq_publicdbqs.asp

Did you, or someone you know, experience a sexually traumatic event during your military service? VA has specially trained employees to help you deal with your experience. True to our commitment to serve you with integrity, respect, and excellence, we stand ready and willing to privately assist you with filing and completing military sexual trauma benefit claims and to provide you with counseling and other resources. Do not hesitate to reach us through the channels stated above and we will listen and help. We honor and thank you for your service.

****NOTE****

If you experience difficulty trying to reach any of these numbers, please email VAVBAMPI/RO/IRM/STAFF@va.gov to let us know.

VA Manila Regional Office: www.benefits.va.gov/manila/ | **VA Website:** www.va.gov | **VA Forms:** www.va.gov/find-forms/ | **VA Federal Benefits Book:** www.va.gov/opa/publications/benefits_book.asp