



****VIRTUAL INTERVIEWS NOW AVAILABLE****

For Veterans Residing in Guam and Commonwealth of Northern Mariana Islands

How do I make an appointment?

- Email the Guam Benefits Office at: pctc.vbahon@va.gov
- Call the Guam Benefits Office and leave a message:(671) 687-2096 **NEW**

Include the following:

- Your email and phone number
- First and Last Name
- Reason for Contact

(For security reasons, DO NOT include your social security number in the email/phone call)

What happens next?

A Benefits Counselor will contact you within 2-hours of leaving a message.

If your message is received after 2:30pm, or on a holiday, or on a weekend, you will be notified the next business day of your scheduled interview date/time.

In all cases, a confirmation telephone call or email will be sent to the customer.

Appointment Days/Times: Monday through Friday, 8am to 3:30pm

Benefits Counselors will be available to address Non-Health Care related inquiries related to Compensation, Pension, Survivor Benefits, Claims, Appeals, Status Requests, Etc. and assistance with the claim process.

VA



**U.S. Department
of Veterans Affairs**