SUMMARY OF VA BENEFITS

VA HONOLULU REGIONAL OFFICE

VETERANS BENEFITS ADMINISTRATION

U.S. Department of Veterans Affairs

Department of Veterans Affairs

Contact Information

Request interview with Hawaii-based Benefits Counselor:	(808) 433-0505
Send a Request to the Public Contact Mailbox:	pctc.vbahon@va.gov
Contact Veteran Readiness & Employment Office:	(808) 433-0566 / VRC.VBAHON@va.gov
Contact VA Home Loan Guaranty:	1-877-827-3702 / LGY.VBAHON@va.gov
VA National Call Center	1-800-827-1000
National Memorial Cemetery of the Pacific:	(808) 543-8661
VA Pacific Islands Health Care System:	1-800-214-1306, or
Honolulu VA Medical Center	(808) 433-0600
Leeward Oahu VA Clinic	(808) 312-6800
Hilo VA Clinic	(808) 935-3781
Kailua-Kona VA Clinic	(808) 329-0774
Lihue VA Clinic	(808) 246-0497
Maui VA Clinic	(808) 871-2454
Lanai VA Clinic	(808) 873-3687
Molokai VA Clinic	(808) 553-3191

Vet Centers shown on next slide:

Contact Information

Vet Centers of the Pacific

Honolulu Vet Center
1680 Kapiolani Blvd. (F-3)
Hon, HI 96814
(808) 973-8387

Kapiolani Vet Center
885 Kamokila Blvd. Suite F3
Kapolei, HI 96707
(808) 674-2414

Maui Vet Center
35 Lunalilo St., Suite 101
Wailuku, HI 96793
(808) 242-8557

Hilo Vet Center
70 Lanihuli St.
Hilo, HI 96720
(808) 969-3833

Kona Vet Center
73-4976 Hale Kui Plaza, Suite 207
Kailua-Kona, HI 96740
(808) 329-0574

Kauai Vet Center
3-3367 Kuhio Highway
Lihue, HI 96766
(808) 246-1163

Guam Vet Center
222 Chalan Santo Papa St.
Agana, GU 96910
(671) 472-7161

American Samoa Vet Center
Equator Bldg-Ottoville Road
Pago Pago, AS 96799
(684) 699-3730

Department of Veterans Affairs

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Department of Veterans Affairs

Veterans Benefits Administration (VBA)	Veterans Health Administration (VHA)	National Cemetery Administration (NCA)
Disability Compensation	VA Medical Centers	National & State Cemeteries
Pension	Community Based Outpatient Clinic	Headstones & Markers
Fiduciary	Vets Center	Presidential Memorial Certificates
Education	Ambulatory Care	
Veteran Readiness and Employment (VR&E)	Women's Clinic	
Home Loans	OEF/OIF/OND Clinic	
Insurance	Homeless Veterans Program	
Appeals Modernization		

VA Disability Compensation

Department of Veterans Affairs

What is Disability Compensation?

- A tax-free benefit paid to Veterans for a disability that was incurred in or aggravated by active-duty service

Who Qualifies?

- Veterans discharged from service under conditions other than dishonorable ***AND***
- Veterans who have a current disability due to injury, disease, or psychological issue incurred in or aggravated by active-duty service

Disability Compensation Overview:

- Disabilities are rated from 0% to 100%
- Compensation payments range from 10% to 100%
- Additional allowance for dependents with 30% or higher rating

Types of Disability Compensation Claims

Original Claim (VA Form 21-526EZ):
An original claim is the first claim you file for compensation from VA. This can be filed by a Servicemember, Veteran or survivor of deceased Veteran

New Claim (VA Form 21-526EZ):
A new claim is a claim filed for added benefits or other benefit requests related to an existing service-connected disability

Increase Claim (VA Form 21-526EZ):
A claim related to a case in which a running compensation or pension award exist

Secondary Claim (VA Form 21-526EZ):
These are claims for disabilities that developed as a result of or were worsened by another service-connected condition. (e.g., right knee condition secondary to a left knee condition)

Supplemental Claim (VA Form 20-0995):
A claim filed to provide new evidence to support a disability claim that was denied

How To Apply

You may find it helpful to find an accredited attorney, claims agent, or Veterans Service Officer (VSO) to assist you with your claim, i.e., Intent to File, and/or Fully Developed Claim

To submit your claim online, use **VA.GOV**

To submit a paper application, download and complete VA Form 21-526EZ, **Application for Disability Compensation and Related Benefits**. Once the form is completed, mail to the below address, or fax to the below number.

You may also visit with a Benefits Counselor, by contacting (808) 433-0505.

Mail or Fax the completed application to:
U.S. Department of Veterans Affairs
Claims Intake Center
PO Box 4444 Janesville, WI 53547-4444

FAX: 1-844-531-7818 or (248) 524-4260

We also encourage you to become familiar with evidence requirements, so you have a complete understanding of not only VA's responsibility, but yours as well.

VA Ancillary Benefits

Ancillary Benefits

Individual Unemployability (VA Form 21-8940):

- Pays at the 100 percent rate
- Based on employment history, current employment status, reason for unemployment, and current service-connected disabilities

Special Monthly Compensation (VA Form 21-526EZ):

- An additional amount paid to Veterans with certain severe service-connected disabilities. VA can pay additional compensation to a Veteran who, as a result of military service, incurred the loss or loss of use of specific organs or extremities

Clothing Allowance (VA Form 10-8678):

- Annual payments for Veterans whose service-connected condition requires treatment (e.g., orthopedic appliance, skin cream) that irreparably damages outer garments
- Additional clothing allowance per prosthetic or orthopedic appliance, or medication that affects more than one type of clothing garment

Ancillary Benefits (cont'd)

Automobile Allowance (VA Form 21-4502):

- A **one-time allowance** to purchase an automobile or conveyance. (New or used automobile or other conveyance)
- Automatically qualifies for adaptive equipment

Adaptive Equipment Allowance (VA Form 21-4502):

- May be paid **more than once** for adaptive equipment to accommodate certain severe service-connected disabilities

Specially Adapted Housing (SAH)/Special Housing Adaptation (SHA) (VA Form 26-4555):

- Helps Servicemembers and Veterans with certain severe service-connected disabilities to purchase, construct, or modify a home to accommodate the disability

How To Apply

To submit your claim online, use **VA.GOV**

To submit a paper application, download and complete the appropriate VA form. Once the form is completed, mail to the below address, or fax to the below number.

You may also visit with a Benefits Counselor, by contacting (808) 433-0505.

To submit a paper application, download and complete the appropriate application, then:

Mail or Fax the completed application to:
U.S. Department of Veterans Affairs
Claims Intake Center
PO Box 4444 Janesville, WI 53547-4444

FAX: 1-844-531-7818 or (248) 524-4260

VA Pension

Department of Veterans Affairs

What is VA Pension?

Pension is a needs-based benefit program for wartime Veterans, who are age 65 or older or have a permanent and total non-service-connected disability, and who have limited income and net worth

Who Qualifies? Veterans may be eligible if they meet the following criteria:

- They were discharged from service under other than dishonorable conditions, **AND**
- They served 90 days of active duty with at least one day during wartime, ***AND**
- They have countable income below the maximum annual pension rate (MAPR) (as of 12/01/2020 $13,931), **AND**
- They meet net worth limitations

Meet one of the following criteria:

- You are age 65 or older
- You have a permanent and total nonservice-connected disability
- You are a patient in a nursing home due to mental or physical incapacity
- You are receiving Social Security disability benefits
- Veterans who entered active duty after September 7, 1980, must serve at least 24 months of active-duty service. If the length of service is less than 24 months, the Veteran must have completed their entire tour of active duty

What is Enhanced or Special Monthly Pension?

Aid and Attendance (A&A) (VA Form 21-2680):
A higher monthly pension amount paid to a Veteran or surviving spouse

Housebound (VA Form 21-2680):
An increased monthly pension amount. It is paid to permanently disabled Veterans who are greatly confined to their homes

Department of Veterans Affairs

To submit your claim online, use **VA.GOV**

To submit a paper application, download and complete VA Form 21P-527EZ, **Application for Pension**. Once the form is completed, mail to the below address, or fax to the below number.

You may also visit with a Benefits Counselor, by contacting (808) 433-0505.

Mail or Fax the completed application to:
U.S. Department of Veterans Affairs
Claims Intake Center
Attn: St. Paul Pension Center
PO Box 5365 Janesville, WI 53547-5365

FAX: **1-844-655-1604**

We also encourage you to become familiar with evidence requirements, so you have a complete understanding of not only VA's responsibility, but yours as well.

VA Appeals Modernization

On August 23, 2017, the President signed the Veterans Appeals Improvement and Modernization Act of 2017 (Appeals Modernization Act) into law, creating a new decision review process that allows VA to improve the delivery of benefits and services to Veterans and their families. The new process gives Veterans' choice and control, and all communication are written in plain language.

The new Appeals Modernization process allows Veterans to seek faster resolution of their disagreement with a VA decision.

Department of Veterans Affairs

The Veterans Appeals Improvement and Modernization Act took effect on February 19, 2019. It creates a new, streamlined decision review process, which features three lanes:

Supplemental Claim Lane (VA Form 20-0995):
An opportunity to submit additional evidence. Adjudicated within 125-days on average.

Higher-Level Review Lane (VA Form 20-0996):
An entirely new review of the claim by an experienced adjudicator. Adjudicated within 125-days on average.

Appeal Lane (VA Form 10182):
Review by the Board of Veterans' Appeals. Adjudicated in **more** than 125-days on average.

For more information on the decision review process and how to file, visit https://www.va.gov/decision-reviews/

VA | U.S. Department of Veterans Affairs

VA Appeals Modernization

Which Review Lane is Right For You?

Supplemental Claim Lane
(decisions within 125 days on average)

- Select this option if you have additional evidence that is new and relevant to support your benefit claim.
- VA will assist you in gathering new and relevant evidence to support your claim.
- VA's review will include any new and relevant evidence submitted since we last decided your claim.

Higher-Level Review Lane
(decisions within 125 days on average)

- A higher-level review consists of an entirely new review of your claim by a more experienced claims adjudicator.
- Select this option if you have no additional evidence to submit in support of your claim, but you believe that there was an error in the initial decision.
- VA cannot assist you in gathering new evidence, but if the higher-level reviewer discovers an error in VA's duty to assist in the prior decision your claim will return to decision makers to correct the error.
- You or your representative can request an optional, one-time, informal telephone conference with the higher-level reviewer to identify specific errors in the case, although this may cause a delay in the processing of your higher-level review.

Appeal to the Board Lane

- If you choose the Board, select one of the three following options:
  - **Direct Review**
    You do not want to submit additional evidence or have a hearing.
  - **Evidence Submission**
    You choose to submit additional evidence without a hearing. You will have 90 days from your Notice of Disagreement (NOD) to submit any additional evidence.
  - **Hearing**
    You choose to submit additional evidence and have a hearing with a Veterans Law Judge. You will be scheduled for a Board hearing and may submit evidence at the hearing or within the 90 day window following the scheduled hearing.

What If You **Still Disagree** with a Decision?

If you disagree with a decision from the Supplemental Claim Lane, you may choose to resubmit the claim as another supplemental claim with new evidence, as a higher-level review or as an appeal to the Board of Veterans' Appeals.

If you disagree with a decision from the Higher-Level Review Lane, you may choose to resubmit the claim as a supplemental claim or as an appeal to the Board of Veterans' Appeals.

If you disagree with a Board decision you may either resubmit as a supplemental claim or through an appeal to the U.S. Court of Appeals for Veterans Claims.

VA Education and Training

Department of Veterans Affairs

VA Education benefits advance the education and skills of Veterans, Servicemembers, family members and survivors according to the following eligibility standards:

Post 9/11 GI Bill:
At least 90 days aggregate active-duty service after 9/10/2001, and either still on active duty, honorably discharged, or discharged because of a service-connected disability after 30 days

Montgomery GI Bill Active Duty:
Enrollees pay $100/month for 12 months to receive monthly Education benefits after completing a minimum service obligation

Montgomery GI Bill Select Reserve:
For Reservists with a six-year obligation in the Selected Reserve who are actively drilling

Reserve Educational Assistance Program (REAP):
For Reservists activated at least 90 days after 9/10/2001

Department of Veterans Affairs

The **Harry W. Colmery Veterans Educational Assistance Act**, also known as the Forever GI Bill was signed into law on August 17, 2017 and brings significant changes to Veterans' education benefits over the next few years. Most enhance or expand education benefits for Veterans, Servicemembers, families and survivors

Some of the changes that are effective immediately:

- Assistance for Students Affected by School Closures and Certain Program Disapprovals
- Elimination of 15-year Limitation to use the Post-9/11 GI Bill Program
- Priority Enrollment
- Reserve Educational Assistance Program (REAP) Eligibility Credited Toward Post-9/11 GI Bill Program

Post-9/11 GI Bill

If you served fewer than 36 months, your percentage of benefits ranges from 40 to 90 percent:

- 90%: 30 total months, including active duty in entry level and skill training
- 80%: 24 total months, including active duty in entry level and skill training
- 70%: 18 total months, excluding active duty in entry level and skill training
- 60%: 12 total months, excluding active duty in entry level and skill training
- 50%: 6 total months, excluding active duty in entry level and skill training
- 40%: 90 or more days, excluding active duty in entry level and skill training

For example, an individual with five months of qualifying service could receive 40 percent of the tuition benefit and monthly housing allowance, and money for books and supplies.

Post-9/11 GI Bill

As of August 1, 2018, Servicemembers or honorably discharged Veterans who were awarded the Purple Heart on or after September 11, 2001, are entitled to Post 9/11 benefits at the 100 percent rate for 36 months.

How To Apply

To submit your claim online, use **VA.GOV**

Call 888-442-4551 (888-GI BILL 1)

To submit a paper application, download and complete VA Form 22-1990, **Application for VA Education Benefits**. Once the form is completed, mail to the below address, or fax to the below number.

You may also visit with a Benefits Counselor, by contacting (808) 433-0505.

Mail or Fax the completed application to:

U.S. Department of Veterans Affairs
Claims Intake Center
PO Box 4444 Janesville, WI 53547-4444

FAX: 1-844-531-7818 or (248) 524-4260

VA Veteran Readiness & Employment

Department of Veterans Affairs

The Veteran Readiness & Employment (VR&E) program helps Servicemembers and Veterans with service-connected disabilities and an employment handicap prepare for, find, and keep suitable jobs through counseling and case management.

- For Veterans with a discharge under conditions other than dishonorable, at least a 20% disability rating, and an employment handicap (or a 10% rating with a serious employment handicap), VR&E provides:
  - Interest and aptitude testing, and career counseling
  - Job training, job-seeking skills, resume development, and work-readiness assistance
  - Special employer incentives, on-the-job-training, and non-paid work experiences
  - Post-secondary training at a college, vocational, technical or business school
  - Independent living services for individuals who are not currently able to work because of the effects of service-connected disabilities and require intensive and frequent rehabilitation support to become more independent in their homes and communities

The Veteran Readiness & Employment (VR&E) program continued:

There is a 12-year basic period of eligibility for VR&E services that begins on either the date of separation from active duty, or the date the Veteran was first notified of a service-connected disability rating, whichever is the later of the two dates.

Veterans that receive an honorable or other than dishonorable discharge and have a service-connected disability rating of 10 percent or more with a serious employment handicap, or a service-connected disability rating of 20 percent or more with an employment handicap or are determined by VR&E to need vocational rehabilitation services.

How To Apply

To submit your claim online, use **VA.GOV**

Call 800-827-1000, for additional information

To submit a paper application, download and complete VA Form 28-1900, **Application for Vocational Rehabilitation for Claimants With Service-connected Disabilities**. Once the form is completed, mail to the below address, or fax to the below number.

You may also visit with a Benefits Counselor, by contacting (808) 433-0505.

Mail or Fax the completed application to:
U.S. Department of Veterans Affairs
Claims Intake Center
PO Box 4444 Janesville, WI 53547-4444

VA Home Loan Guaranty

Department of Veterans Affairs

The VA Home Loan Guaranty program helps Servicemembers, Veterans and their families obtain, retain, and adapt a home or refinance an existing home

Benefits of VA home loans:

- Purchase a home (existing or pre-construction) as a primary residence
- Typically, no down payment and no mortgage insurance
- Reusable benefit
- VA limits certain closing costs a Veteran may pay
- Loans may be assumed by qualified borrower
- No pre-payment penalty
- VA staff dedicated to assisting Veterans who become delinquent on their loan

Home Loan Guaranty Program also:

- Provides Specially Adapted Housing (SAH) grants for Veterans with certain severe service-connected disabilities
- Issues direct loans to Native American Veterans living on Federal Trust land
- Helps borrowers in default avoid foreclosure

VA Home Loan Guaranty Frequently Asked Questions:

- What documentation is needed to get a Certificate of Eligibility (COE)?
  - Statement of Service for borrowers that are still in the service. Reserve/National Guard members will also include a Points Statement
  - Active-Duty Veterans will provide a DD-214-member copy 4
  - Reserve/National Guard Veterans that were activated under Title 10 and not for training purposes, will also provide a DD-214-member copy 4
  - Reserve Veterans provide a Retirement Points Statement with evidence of Honorable discharge
  - National Guard Veterans will provide an NGB-22 and NGB-23 (points statement)

- How long does it take to get a COE?
  - VA has 3 business days to process a COE application

- Can my VA home loan payment be deducted from my VA disability compensation, pension, or survivor benefits (Dependency and Indemnity Compensation or Survivor Pension) pay?
  - Yes, a VA beneficiary of VA disability compensation, pension, or survivor benefits can have their VA Direct Loan mortgage payment deducted from their VA pay

VA Home Loan Guaranty Frequently Asked Questions:

- Can a Veteran or Servicemember have more than one VA home loan at a time?
  - The Veteran or Servicemember must have remaining entitlement in the county that they are purchasing in, to be able to get another VA home loan
    - The Veteran must occupy the property they are purchasing with the VA home loan

- How does VA calculate remaining entitlement:
  - County loan limit / 4 = max entitlement
  - Max entitlement - used entitlement = remaining entitlement
  - Remaining entitlement x 4 = new max loan amount

- Can a Veteran have their entitlement restored when a VA home loan is paid off?
  - Yes, a Veteran can have their entitlement restored when a home, acquired with a VA home loan, is sold or refinanced
    - If a Veteran pays off a VA home loan and keeps the property that was acquired with a VA home loan, they can have their entitlement restored one time. Any future restoration will require disposal of ALL property obtained with a VA loan

VA Home Loan Guaranty Frequently Asked Questions:

- Can a non-Native American Veteran obtain a VA Native American Direct Loan?
  - A Veteran who is not Native American, but who is married to a Native American non-Veteran may also be eligible. Both the non-Native American Veteran and the Native American spouse must reside on Federal Trust land and both must have meaningful ownership interest in the dwelling or lot to be improved.
    - This means the non-Native American Veteran must be able to add their name to the lease
    - The Veteran must have a meaningful interest/ownership (name on lease) to obtain a VA Native American Direct Loan

- Can a Veteran obtain another VA home loan, if they had a short sale or foreclosure on a previous VA loan?
  - Yes, a Veteran can obtain another VA home loan if they have remaining entitlement

- Who is exempt from a VA Funding Fee?
  - Veterans who are in receipt or entitled to receive VA disability compensation, are exempt from the VA funding fee
  - Surviving Spouses that are in receipt of qualifying Dependency and Indemnity Compensation (DIC), are also exempt from a VA funding fee
  - Purple Heart recipients on Active Duty, are exempt from a VA funding fee

VA Home Loan Guaranty Frequently Asked Questions:

- How long must someone reside in the home purchased with a VA home loan before it can be rented out or sold?
  - The Veteran must certify to occupy the home they are purchasing or refinancing within 60-days of closing. The VA does not have a requirement for how long a Veteran or Servicemember must live in the property
    - The spouse or dependent child with legal guardian, can satisfy the occupancy requirement for active-duty Servicemembers

- Is a Surviving Spouse in receipt of death pension benefits eligible for a COE? No. The Surviving Spouse must be in receipt of DIC to be eligible for the VA home loan benefit

- Can a Surviving Spouse have their entitlement restored when a VA loan is paid off? Yes, a qualifying Surviving Spouse can request to have their entitlement restored when their VA home loan is paid in full

- Is a Surviving Spouse able to obtain another VA home loan, if they had a short sale or foreclosure on a previous VA loan? Yes, if the Surviving Spouse has remaining entitlement, it is possible to obtain another VA loan after having a short sale, or foreclosure on a previous VA home loan

Department of Veterans Affairs

To submit your claim online, use **VA.GOV**

Call 877-827-3702, for additional information

To submit a paper application, download and complete VA Form 26-1880, **Request for Certificate of Eligibility**. Once the form is completed, mail to the below address, or fax to the below number.

You may also visit with a Benefits Counselor, by contacting (808) 433-0505.

Mail the completed application to:

Department of Veterans Affairs
Loan Guaranty (26)
459 Patterson Road, E-Wing
Honolulu, Hawaii 96819

VA Service-Disabled Veterans Insurance

What is Service-Disabled Veterans Insurance (S-DVI)?

S-DVI life insurance is for Veterans who have received a VA service-connected disability rating. The basic S-DVI program, commonly referred to as "RH Insurance", insures eligible Veterans for up to $10,000 of coverage.

Veterans who have the basic S-DVI coverage AND are totally disabled are eligible to have their premiums waived.

If a premium waiver is granted, policyholders may apply for additional coverage of up to $30,000 under the Supplemental S-DVI program.

Premiums for Supplemental S-DVI coverage cannot be waived.

Who Qualifies?

You are eligible for S-DVI if ALL the following are true:

- You were released from active duty under other than dishonorable conditions on or after April 25, 1951
- You were rated for a service-connected disability (even one rated 0%)
- You are in good health except for any service-related condition
- You apply within 2 years from the date VA notifies you of your grant of a new service-connected disability

Who Qualifies for Supplemental S-DVI?

- You have a basic S-DVI policy
- Your basic coverage premiums were waived due to total disability
- You apply within one year of being notified of the waiver
- You are under 65 years of age

How Much Does it Costs?

The Cost of S-DVI coverage varies based on:

- Age
- Type of plan (term or permanent)
- Amount of coverage

Department of Veterans Affairs

To submit your claim online, use **VA.GOV**

Call 800-669-8477, for additional information

To submit a paper application, download and complete:

VA Form 29-4364,	***Application for Service-Disabled Veterans Insurance***
VA Form 29-357,	***Claim for Disability Insurance***
VA Form 29-0189,	***Application - Supplemental Service-Disabled Veterans Life Insurance***

Once the VA form is completed, mail to the below address. You may also visit with a Benefits Counselor, by contacting (808) 433-0505.

Mail the completed application to:

Department of Veterans Affairs Regional Office and Insurance Center (RH)
PO Box 7208
Philadelphia, PA 19101

VA Dependency and Indemnity Compensation

What is Dependency and Indemnity Compensation (DIC)?

DIC is a tax-free monetary benefit paid to eligible survivors of:

- Servicemembers who died while on active duty, active duty for training, or inactive duty training, OR
- Veterans whose death resulted from a service-connected injury or disease, OR
- Veterans who did not die as a result of a service-connected injury or disease, but were totally disabled by a service-connected disability:
    - For at least 10 years before death, OR
    - Since their release from active duty and for at least five years before death, OR
    - For at least one year before death, if they were a former prisoner of war and died after September 30, 1999

Who Qualifies for DIC?

Surviving Spouse: You may be eligible for DIC benefits if you are a surviving spouse who…

- Married a Servicemember who died on active duty, active duty for training or inactive duty training, OR
- Married the deceased Veteran before January 1, 1957, OR
- Married a Veteran who died from a service-connected injury or disease, as long as the marriage began within 15 years of discharge, OR
- Married the deceased Veteran for at least one year, OR
- Had a child with the Veteran and cohabitated with the Veteran until their death

  - Note: If you have a child with the Veteran but were separated, you must not be at fault for the separation and not be remarried to be eligible
    - If you remarried on or after December 16, 2003 and were at least 57 years old, you may still be eligible

Who Qualifies for DIC Continued?

Surviving Children: If you are a surviving child, you may be eligible for DIC if the Veteran parent…

- Died in the line of duty, OR
- Died as a result of a service-connected injury or disease

You must also be unmarried and either:

- Under the age of 18, OR
- Between the ages of 18 and 23 and currently attending school

Certain helpless adult children may also be eligible.

You can call 800-827-1000 for eligibility requirements.

Who Qualifies for DIC Continued?

Parents: If you are a surviving parent, you may be eligible for DIC if the Veteran child…

- Died in the line of duty, OR
- Died as a result of a service-connected injury or disease

You can find more information about Parents' DIC at:
www.benefits.va.gov/COMPENSATION/types-dependency_and_indemnity_parents.asp

Department of Veterans Affairs

To submit your claim online, use **VA.GOV**

To submit a paper application, download and complete:

VA Form 21P-534EZ, **Application for DIC, Death Pension, and Accrued Benefits**

VA Form 21P-535EZ, **Application for DIC by Parent(s)**

Once the form is completed, mail to the below address, or fax to the below number. You may also visit with a Benefits Counselor, by contacting (808) 433-0505.

Mail or Fax the completed application to:

Fax To:
VA Claims Intake Center
1-844-655-1604

Mail To:
Department of Veteran Affairs
Claims Intake Center
Attention: St. Paul Pension Center
PO Box 5365
Janesville, WI 53547-5365

VA Survivors Pension

What is Survivors Pension?

Survivors Pension is a tax-free benefit payable to a low-income, un-remarried surviving spouse or unmarried child(ren) of a deceased Veteran with wartime service.

Who Qualifies? You may be eligible if:

- The deceased Veteran was discharged under other than dishonorable conditions, AND
- He or she served 90 days or more of active duty, with at least one day during a time of war, AND
- Your income is below the amount listed in the Survivors Pension Rate Table ($9,344 without dependent child as of 12/01/2020), AND
- Your net worth meets the limits set for the Community Spouse Resource Allowance (CSRA) established by Congress for Medicaid., AND …

Who Qualifies for Survivors Pension Continued?

- You are one of the following:
- The unmarried surviving spouse (or you were previously married, and the marriage ended before November 1, 1990); OR
- You are the unmarried child of the deceased Veteran who is under 18, became permanently disabled before 18, or between 18 & 23 years old and enrolled in an approved educational institution

** If the deceased Veteran entered active duty after September 7, 1980, he or she must have served at least 24 months of active-duty service. If the length of service is less than 24 months, the Veteran must have completed their entire tour of active duty.

Department of Veterans Affairs

To submit your claim online, use **VA.GOV**

To submit a paper application, download and complete:

VA Form 21P-534EZ, **Application for DIC, Death Pension, and Accrued Benefits**
Once the form is completed, mail to the below address, or fax to the below number. You may also visit with a Benefits Counselor, by contacting (808) 433-0505.

Mail or Fax the completed application to:

Fax To:
VA Claims Intake Center
1-844-655-1604

Mail To:
Department of Veteran Affairs
Claims Intake Center
Attention: St. Paul Pension Center
PO Box 5365
Janesville, WI 53547-5365

VA Burial and Plot Internment Allowance

What are VA Burial Allowances?

VA burial allowances are flat-rate monetary benefits. They help cover eligible Veterans' burial and funeral costs. Generally, they are paid at the maximum amount allowed by law.

Eligible surviving spouses are paid automatically. This happens upon notification of the Veteran's death. There is no need to submit a claim.

However, VA may grant additional benefits after receiving a claim. These include plot or interment allowance and transportation allowance.

Who Qualifies For Burial Allowances Continued?

If the surviving spouse has not been automatically paid, VA will pay whoever files a claim first of the following:

- The Veteran's surviving spouse; **OR**
- The survivor of a legal union with the deceased Veteran*; **OR**
- The Veteran's children, regardless of age; **OR**
- The Veteran's parents or parent; **OR**
- The executor or administrator of the estate of the deceased Veteran

*Legal union means a formal relationship that continued up until the Veteran's death. The couple needs to have formalized the relationship under the law of the state. There should be state-issued documentation of the relationship.

Continued on Next Slide

Who Qualifies For Burial Allowances Continued?

The Veteran must have a discharge other than dishonorable. The Veteran must also have met one of the following conditions:

- Death as the result of a service-connected disability
- Receiving VA pension or VA compensation benefits at time of death
- Entitled to receive VA pension or VA compensation at time of death, but instead received full military retirement or disability pay
- Died while hospitalized by VA or while receiving care under VA contract
- Died while traveling under the following circumstances:
  - Under proper authorization and at VA expense
  - To or from a place for the purpose of examination, treatment or care

Continued on Next Slide

Who Qualifies For Burial Allowances Continued?

- Had an original or reopened claim for VA compensation or VA pension pending at the time of death
  - Only if the Veteran would have been entitled to benefits from a date prior to the date of death
- Died on or after Oct. 9, 1996, while a patient at a VA-approved state nursing home

How much does VA pay for Burial Allowances?

Service-Connected Death

- If the Veteran died on or after September 11, 2001, the maximum service-connected burial allowance is $2,000

- If the Veteran is buried in a VA national cemetery, VA may reimburse some or all of the cost of transporting the deceased Veteran's remains

Non-Service-Connected Death

- If the Veteran died on or after October 1, 2017, VA will pay a $300 burial allowance and $762 for a plot

- If the Veteran died on or after October 1, 2016, but before October 1, 2017, VA will pay a $300 burial allowance and $749 for a plot

- If the death occurred while the Veteran was hospitalized by VA, or under VA contracted nursing home care: some or all of the costs for transporting the Veteran's remains may be reimbursed.

How much does VA pay for Burial Allowances Continued?

Non-Service-Connected Death Continued…

Effective October 1, 2011, there are higher non-service-connected death rates payable if the Veteran was hospitalized by VA at the time of death.

- If the Veteran died on or after October 1, 2017, VA will pay a $762 burial allowance and $762 for a plot
- If the Veteran died on or after October 1, 2016, VA will pay a $749 burial allowance and $749 for a plot
- If the Veteran dies while traveling at VA expense for the purpose of examination, treatment or care, VA will pay burial, funeral, plot or interment allowances, and transportation expenses.

How much does VA pay for Burial Allowances?

Unclaimed Remains

- If a Veteran remains are unclaimed, the entity responsible for the burial can receive a $300 burial allowance

- If the Veteran is buried in a VA national cemetery, VA may reimburse:
  - The cost of transporting the deceased Veteran's remains
  - The cost of a plot

Department of Veterans Affairs

To submit your claim online, use **VA.GOV**

To submit a paper application, download and complete:

VA Form 21P-530, **Application for Burial Benefits**. Once the form is completed, mail to the below address, or fax to the below number. You may also visit with a Benefits Counselor, by contacting (808) 433-0505.

Attach a copy of the Veteran's military discharge document (DD 214 or equivalent) and death certificate. If you are claiming transportation expenses, attach a receipt for the expenses paid.

Mail or Fax the completed application to:

Fax To:
VA Claims Intake Center
1-844-655-1604

Mail To:
Department of Veteran Affairs
Claims Intake Center
Attention: St. Paul Pension Center
PO Box 5365
Janesville, WI 53547-5365

THANK YOU FOR YOUR SERVICE!

Department of Veterans Affairs

Contact Information

Request interview with Hawaii-based Benefits Counselor:	(808) 433-0505
Send a Request to the Public Contact Mailbox:	pctc.vbahon@va.gov
Contact Veteran Readiness & Employment Office:	(808) 433-0566 / VRC.VBAHON@va.gov
Contact VA Home Loan Guaranty:	1-877-827-3702 / LGY.VBAHON@va.gov
VA National Call Center	1-800-827-1000
National Memorial Cemetery of the Pacific:	(808) 543-8661
VA Pacific Islands Health Care System:	1-800-214-1306, or
Honolulu VA Medical Center	(808) 433-0600
Leeward Oahu VA Clinic	(808) 312-6800
Hilo VA Clinic	(808) 935-3781
Kailua-Kona VA Clinic	(808) 329-0774
Lihue VA Clinic	(808) 246-0497
Maui VA Clinic	(808) 871-2454
Lanai VA Clinic	(808) 873-3687
Molokai VA Clinic	(808) 553-3191

Vet Centers shown on next slide:

Contact Information

Vet Centers of the Pacific

Honolulu Vet Center
1680 Kapiolani Blvd. (F-3)
Hon, HI 96814
(808) 973-8387

Kapiolani Vet Center
885 Kamokila Blvd. Suite F3
Kapolei, HI 96707
(808) 674-2414

Maui Vet Center
35 Lunalilo St., Suite 101
Wailuku, HI 96793
(808) 242-8557

Hilo Vet Center
70 Lanihuli St.
Hilo, HI 96720
(808) 969-3833

Kona Vet Center
73-4976 Hale Kui Plaza, Suite 207
Kailua-Kona, HI 96740
(808) 329-0574

Kauai Vet Center
3-3367 Kuhio Highway
Lihue, HI 96766
(808) 246-1163

Guam Vet Center
222 Chalan Santo Papa St.
Agana, GU 96910
(671) 472-7161

American Samoa Vet Center
Equator Bldg-Ottoville Road
Pago Pago, AS 96799
(684) 699-3730