Loan Guaranty

Home Loan Guaranty Program Objectives

The objective of the VA Home Loan Guaranty program is to help eligible Veterans, active-duty personnel, surviving spouses, and members of the Reserves and National Guard purchase, retain, and adapt homes in recognition of their service to the Nation.

Current Benefits

VA home loans may be used to:

- Purchase a home;
- Purchase a residential unit in certain condominium projects;
- Build a home;
- Refinance an existing home loan; or
- Improve a home by installing solar heating or other energy conservation measures.



VA



U.S. Department of Veterans Affairs

Veterans Benefits Administration 624,546 Loans Guaranteed Average Loan \$281,226 Total Loan Amount: \$175.6 Billion

The Loan Guaranty Program was originally part of a national effort to move from a wartime economy to a peacetime economy and to avoid the economic recession historically associated with postwar periods. The program was one of the innovations advanced by the Servicemen's Readjustment Act of 1944 (PL 78-346), known as the GI Bill of Rights. By providing loan guaranties, the government could aid Veterans in their efforts to readjust to civilian life.

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Release history

Version & changes



U.S. Department of Veterans Affairs Veterans Benefits Administration

Date









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Data as of

09/30/2019















U.S. Department of Veterans Affairs





Program Information

There are two types of guaranteed loans: purchase and refinance. A purchase loan is used to obtain a home. The other loan type is a refinance, and there are two kinds of refinance loans: interest rate reduction and other refinance (i.e., cash-out refinancing). Interest rate reduction is typically the most common reason for refinancing a loan, however in 2019 Cash-Out refinancing was the common reason.

While there is no maximum VA loan amount, secondary market limitations determine how much lenders will loan and therefore create an effective loan limit for VA. These effective loan limits vary by county and are based on the Department of Housing and Urban Development's (HUD) area median prices that are used by Federal Housing Finance Administration (FHFA) to set the Government Sponsored Enterprise (GSE) (Fannie Mae and Freddie Mac) loan limits. The VA county loan limits are adjusted annually each January and are available at http://www.benefits.va.gov/homeloans/purchaseco_loan_limits.asp.

Veterans pay a funding fee ranging from 1.25% to 3.30% of the loan amount (0.5% for interest rate reduction refinancing loans). The funding fee can be included in the loan. Veterans receiving VA disability compensation (or who would be receiving compensation, but for the receipt of retirement pay or active service pay) are exempt from the fee. Also a surviving spouse of a Veteran who died on active service or later from service-connected causes is exempt from paying the fee.

VA will guaranty loans up to 100% of the home value. Additionally, the Honoring Veterans and Caring for Camp Lejeune Families Act of 2012 (Public Law 112-154), further expanded assistance to Veterans and their families. This authority was extended as part of Public Law 113-175, and included the following:

- Established permanent authority to guarantee adjustable-rate and hybrid adjustable-rate mortgages;
- Expanded home loan benefits for certain surviving spouses; and
- Allowed an active-duty Servicemember's dependent child to satisfy the occupancy requirement.



U.S. Department of Veterans Affairs Veterans Benefits Administration











Specially Adapted Housing Program (SAH)

Severely-disabled Veterans and Servicemembers, primarily those who are wheelchair bound or who have lost the use of both arms at or above the elbow, may be entitled to obtain SAH grants.

Special Housing Adaptation (SHA) grants are also available to disabled individuals who have blindness in both eyes, or have anatomical loss or loss of use of both hands.

These distinctive programs help eligible individuals buy, build, or modify homes specifically adapted for their use. In addition to no time limitation or deadline for applying for either grant benefit, multiple grant uses are available as authorized under Title 38, United States Code (U.S.C.) section 2101(a) or section 2101(b). The Honoring Veterans and Caring for Camp Lejeune Families Act of 2012 (Public Law 112-154) further expanded the SAH benefit. Specifically, section 202 authorized SAH assistance for certain Veterans who served in the Armed Forces on or after September 11, 2001 and are entitled service-connected disability due to the loss or loss of use of one lower extremity, severely affecting the functions of balance or propulsion.

The Veterans Housing Opportunity and Benefits Act of 2008 (PL 110-289), enacted on July 30, 2008, included the following changes:

- Increased the maximum grant amounts;
- Authorized cost indexing on an annual basis on October 1 of each year (beginning in calendar year 2009);
- Established eligibility for housing assistance for individuals with severe burn injuries; and
- Authorized assistance for individuals residing outside the United States who may now, at the Secretary's discretion, use adaptive housing benefits.

These benefits can be used for, but are not limited to:

- Wider doorways and hallways to accommodate wheelchairs;
- Ramps or platform lifts instead of steps; and
- Wheelchair accessible bathrooms.

The Honoring American Veterans and Caring for Camp Lejeune Families Act of 2012 (PL 112-154), enacted October 1, 2012, included the following changes:

- Expanded eligibility for SAH assistance for certain Veterans;
- Expanded eligibility for SHA assistance for Veterans with vision impairment;
- Increased and indexed the temporary residence adaptation (TRA) grant and extended this authorization to
 provide housing assistance to individuals temporarily residing in a home owned by a family member;
- Authorized additional SAH assistance to Veterans whose homes have been destroyed or damaged by natural disaster; and
- Removed the TRA grant from the aggregate amount of assistance available from the SAH/SHA program.

Specially adapted housing data can be found at the bottom of page 16















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Native American Direct Loan (NADL) Program

The Native American Veterans Direct Loan Program helps Native American Veterans or Native American non-Veterans finance the purchase of homes on Federal Trust. VA has entered into memorandums of understanding (MOU) with 105 participating Native American tribes and Pacific Islanders. During FY 2019, VA closed 20 loans under this program. Since its inception, VA has made 1,078 loans to Native American Veterans.

In FY 2019, LGY promoted the NADL program in 47 major regional and national outreach events across the United States. LGY entered into 3 MOUs during FY 2019. The NADL program currently has 527 active loans totaling \$64.3 million, and expended over \$5.5 million in loan funding during FY 2019.

Loan Administration

The Loan Administration Program helps to ensure that Veterans who have VA-guaranteed loans receive assistance during times of financial hardship. VA provides this assistance through oversight of mortgage loan servicers to ensure they offer options for home retention and alternatives to foreclosure. To ensure every Veteran has the option to retain his/her home, VA made approximately 491,798 attempts to contact delinquent borrowers and mortgage servicers. In FY 2019, VA helped 101,980 borrowers retain homeownership and/or avoid foreclosure. These actions resulted in a \$2.63 billion savings in estimated foreclosure costs to the Government.

For a Veteran or Servicemember who may have obtained a conventional loan, VA can offer general guidance and financial counseling through Loan Technicians in VA's 8 Regional Loan Centers. However, unlike a VA-guaranteed home loan, VA has no legal authority or standing to intervene on the borrower's behalf. VA's toll-free number for all Veterans and Servicemembers to call for home loan assistance is (877) 827-3702.

Loan administration data can be found on page 17



U.S. Department of Veterans Affairs Veterans Benefits Administration













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This quick reference guide highlights information most requested from the Loan Guaranty Service.

In FY 2019, interest rate reduction refinance loans were 15% of the total loan volume. For the same year, all refinanced loans made up 38% of the total loan volume.

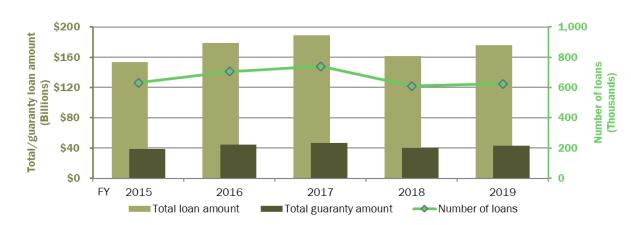
Fiscal year 2019 loan guaranty program highlights

| Loans guaranteed | 624,546 |
|-------------------------------|-------------------|
| Interest rate reduction loans | 94,861 |
| Total loan amount | \$175,638,600,656 |
| Average amount per loan | \$281,226 |

VA loans guaranteed by fiscal year

| | 2015 | 2016 | 2017 | 2018 | 2019 |
|-------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| Number of loans | 631,142 | 705,474 | 740,389 | 610,513 | 624,546 |
| Total Ioan amount | \$153,477,242,762 | \$178,656,669,563 | \$188,699,744,440 | \$161,295,513,770 | \$175,638,600,656 |
| Average Ioan amount | \$243,174 | \$253,243 | \$254,866 | \$264,197 | \$281,226 |
| Total guaranty amount | \$38,606,820,465 | \$44,646,704,530 | \$46,955,375,319 | \$39,939,956,683 | \$43,477,935,388 |
| Average guaranty amount | \$61,170 | \$63,286 | \$63,420 | \$65,420 | \$69,615 |

VA loans guaranteed by fiscal year







Summary of Home Loan Guaranty Entitlements and Other Eligibility Criteria

The table below summarizes eligibility criteria for the Loan Guaranty Program. All Veterans must have been discharged or released from active duty under other than dishonorable conditions. If the Veteran served less than the minimum required time period, he or she could be eligible if discharged because of a service-connected disability.

| Period of service or entitlement | Service dates | Length of service or other criteria |
|---|----------------------|--|
| World War II | 9/16/40 - 7/25/47 | 90 days |
| Post-World War II | 7/26/47 - 6/26/50 | 181 continuous days |
| Korean Conflict | 6/27/50 - 1/31/55 | 90 days |
| Post-Korean Conflict | 2/1/55 - 8/4/64 | 181 continuous days |
| Vietnam Era | 8/5/64 - 5/7/75 | 90 days (for Veterans who served within Vietnam, the beginning date is 2/28/1961) |
| Specific entitlement for post-Vietnam Era | 5/8/75 - 9/7/80 | 181 continuous days |
| Enlisted | 9/8/80 - 8/1/90 | 2 years |
| Officers | 10/17/81 - 8/1/90 | 2 years |
| Gulf War Era | 8/2/90 - present | 2 years or period called to active duty (not less than 90 days) |
| Active duty personnel | _ | On active duty, after having served continuously for at least 181 days (90 days for Gulf War Era duty) unless discharged or separated from a previous qualifying period of active duty service. |
| Reservists | _ | 6 years |
| Unmarried surviving spouse | N/A | Married to an eligible Veteran who died as a result of service or service-connected conditions. |
| Spouse of MIA/ POW | N/A | Active duty member who is missing in action (MIA) or who is a prisoner of war (POW). |
| Restored entitlement | _ | Veterans who previously used the home loan benefit, but had entitlement restored because the loan was paid in full and property disposed of. |





Veterans Benefits Administration

Home Loan Guaranty - Page 9 of 20

Home Loan Guaranty Data

160,051

610,513



| Characteristic/ type | 2015 | 2016 | 2017 | 2018 | 2019 |
|-------------------------|---------|---------|---------|----------|------------|
| First time home buyer | 134,808 | 146,634 | 155,620 | 159,714 | 161,171 |
| Previous home buyer | 187,307 | 206,368 | 224,817 | 223,401 | 223,326 |
| Without down payment | 264,057 | 287,884 | 302,815 | 303,337 | 306,879 |
| With down payment | 58,058 | 65,118 | 77,622 | 79,778 | 77,618 |
| | | | | Purchase | loans only |
| Characteristic/ type | 2015 | 2016 | 2017 | 2018 | 2019 |
| Purchase loans | 322,115 | 353,002 | 380,437 | 383,115 | 384,497 |
| Interest rate reduction | 194,805 | 215,561 | 190,914 | 67,347 | 94,861 |
| | | | | | |

136,911

705,474

169,038

740,389

Types and characteristics of VA loans guaranteed by fiscal year

Types and characteristics of VA loans guaranteed during fiscal year 2019

114,222

631,142

Total

| Characteristic/ type | Number of loans | Total loan amount | Average Ioan amount | Total guaranty amount | Average guaranty amount |
|-----------------------|--------------------|-------------------|---------------------------|--------------------------|-------------------------------|
| First time home buyer | 161,171 | \$40,041,963,014 | \$248,444 | \$10,123,735,134 | \$62,814 |
| Previous home buyer | 223,326 | \$66,785,602,304 | \$299,050 | \$16,182,628,192 | \$72,462 |
| Without down payment | 306,879 | \$79,857,533,367 | \$260,225 | \$20,112,568,753 | \$65,539 |
| With down payment | 77,618 | \$26,970,031,951 | \$347,471 | \$6,193,794,573 | \$79,798 |

Purchase loans only

145,188

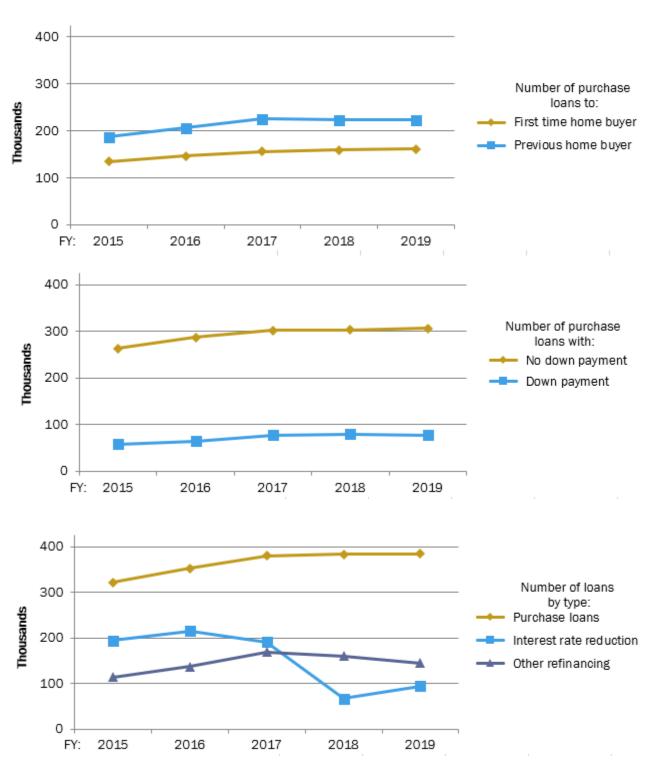
624,546

| Characteristic/ type | Number of loans | Total loan amount | Average Ioan amount | Total guaranty amount | Average guaranty amount |
|---------------------------------|--------------------|-------------------|---------------------------|--------------------------|-------------------------------|
| Purchase loans | 384,497 | \$106,827,565,318 | \$277,837 | \$26,306,363,326 | \$68,418 |
| Interest rate reduction | 94,861 | \$29,501,742,230 | \$311,000 | \$7,419,875,674 | \$78,218 |
| Cash out / other refinancing | 145,188 | \$39,309,293,108 | \$270,748 | \$9,751,696,388 | \$67,166 |
| Total | 624,546 | \$175,638,600,656 | \$281,226 | \$43,477,935,388 | \$69,615 |





Cash out/ other refinancing



Types and characteristics of VA loans guaranteed by fiscal year (data on preceding page)





Veterans Benefits Administration

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VA loans guaranteed by fiscal year and period of service/ entitlement

| Period of service/ entitlement | 2015 | 2016 | 2017 | 2018 | 2019 |
|--------------------------------------|---------|---------|---------|---------|---------|
| World War II | 562 | 492 | 421 | 253 | 135 |
| Post- World War II | 197 | 174 | 148 | 90 | 58 |
| Korean Conflict | 1,135 | 1,059 | 992 | 647 | 455 |
| Post- Korean Conflict | 7,171 | 7,318 | 7,337 | 5,153 | 3,606 |
| Vietnam Era | 36,327 | 37,843 | 38,829 | 28,749 | 22,330 |
| Post- Vietnam Era | 38,272 | 41,673 | 42,461 | 33,081 | 28,970 |
| Gulf War Era | 185,124 | 201,523 | 205,032 | 172,830 | 171,383 |
| Restored entitlement | 262,569 | 309,242 | 335,427 | 273,700 | 296,545 |
| Service personnel | 84,501 | 88,295 | 90,804 | 80,241 | 85,813 |
| Reservists | 12,168 | 14,141 | 14,749 | 11,703 | 11,116 |
| Un-remarried survivors | 3,116 | 3,714 | 4,189 | 4,066 | 4,135 |
| Spouses of POWs | N/A | N/A | N/A | N/A | N/A |
| Total | 631,142 | 705,474 | 740,389 | 610,513 | 624,546 |





VA loans guaranteed during fiscal year 2019 by period of service/ entitlement

| Period of service/ entitlement | Number of loans | Percent ¹ of total | Total loan amount | Average Ioan amount | Total guaranty amount | Average guaranty amount |
|--------------------------------------|--------------------|----------------------------------|----------------------|---------------------------|--------------------------|-------------------------------|
| World War II | 135 | <0.1% | \$32,440,431 | \$240,299 | \$8,279,351 | \$61,329 |
| Post-World War II | 58 | <0.1% | \$13,089,044 | \$225,673 | \$3,300,662 | \$56,908 |
| Korean Conflict | 455 | 0.1% | \$97,087,032 | \$213,378 | \$24,949,951 | \$54,835 |
| Post- Korean Conflict | 3,606 | 0.6% | \$783,972,008 | \$217,408 | \$200,886,777 | \$55,709 |
| Vietnam Era | 22,330 | 3.6% | \$4,940,689,237 | \$221,258 | \$1,261,268,138 | \$56,483 |
| Post- Vietnam Era | 28,970 | 4.6% | \$6,651,198,770 | \$229,589 | \$1,686,681,017 | \$58,222 |
| Gulf War Era | 171,383 | 27.4% | \$45,542,876,403 | \$265,737 | \$11,325,685,081 | \$66,084 |
| Restored entitlement | 296,545 | 47.5% | \$89,388,676,700 | \$301,434 | \$21,973,570,803 | \$74,099 |
| Service personnel | 85,813 | 13.7% | \$24,419,155,609 | \$284,562 | \$6,047,182,005 | \$70,469 |
| Reservists | 11,116 | 1.8% | \$2,878,042,032 | \$258,910 | \$718,097,543 | \$64,600 |
| Un-remarried survivors | 4,135 | 0.7% | \$891,373,390 | \$215,568 | \$228,034,061 | \$55,147 |
| Spouses of POWs | N/A | | | | | |
| Total | 624,546 | 100% | \$175,638,600,656 | \$281,226 | \$43,477,935,388 | \$69,615 |

¹ Percentages may not sum to Total due to rounding.





Veterans Benefits Administration Home Loan Guaranty - Page 13 of 20

| Age | 2015 | 2016 | 2017 | 2018 | 2019 ¹ |
|---------|---------|---------|---------|---------|-------------------|
| 18 - 25 | 21,070 | 22,103 | 23,207 | 24,466 | 27,822 |
| 26 - 35 | 145,353 | 157,784 | 162,979 | 143,400 | 150,916 |
| 36 - 45 | 141,871 | 154,537 | 155,889 | 126,452 | 133,685 |
| 46 - 55 | 127,691 | 145,191 | 153,717 | 120,085 | 119,394 |
| 56 - 65 | 92,656 | 101,404 | 105,900 | 83,947 | 84,235 |
| 66 - 75 | 83,477 | 101,462 | 112,439 | 89,741 | 84,960 |
| 76 - 80 | 11,283 | 13,914 | 15,791 | 13,651 | 14,968 |
| Over 80 | 7,741 | 9,079 | 10,466 | 8,771 | 8,565 |
| Total | 631,142 | 705,474 | 740,389 | 610,513 | 624,546 |

VA loans guaranteed by fiscal year and age

VA loans guaranteed during fiscal year 2019¹ by age

| Age | Number of Loans | Percent of total | Total loan amount | Average Ioan amount | Total guaranty amount | Average guaranty amount |
|---------|--------------------|---------------------|----------------------|---------------------------|--------------------------|-------------------------------|
| 18 - 25 | 27,822 | 4.5% | \$6,069,367,491 | \$218,150 | \$1,547,223,259 | \$55,612 |
| 26 - 35 | 150,916 | 24.2% | \$41,467,925,576 | \$274,775 | \$10,327,321,529 | \$68,431 |
| 36 - 45 | 133,685 | 21.4% | \$42,584,147,258 | \$318,541 | \$10,387,306,779 | \$77,700 |
| 46 - 55 | 119,394 | 19.1% | \$36,661,860,993 | \$307,066 | \$8,973,721,633 | \$75,161 |
| 56 - 65 | 84,235 | 13.5% | \$22,316,152,674 | \$264,927 | \$5,558,281,583 | \$65,985 |
| 66 - 75 | 84,960 | 13.6% | \$20,801,125,502 | \$244,834 | \$5,238,044,143 | \$61,653 |
| 76 - 80 | 14,968 | 2.4% | \$3,639,577,159 | \$243,157 | \$918,314,626 | \$61,352 |
| Over 80 | 8,565 | 1.4% | \$2,097,945,026 | \$244,944 | \$527,597,092 | \$61,599 |
| Total | 624,546 | 100.0% | \$175,638,600,656 | \$281,226 | \$43,477,935,388 | \$69,615 |

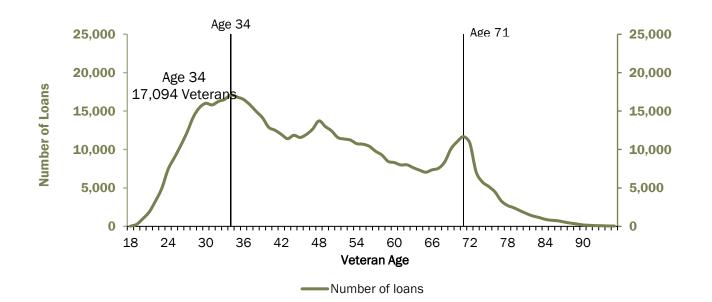


 $^{^{\}rm 1}$ Total includes 1 Veteran and \$ 498,977 in loan with no age indicated in the record.

| Age | 2015 | 2016 | 2017 | 2018 | 2019 |
|---------|-------|-------|-------|-------|--------|
| 18 - 25 | 3.3% | 3.1% | 3.1% | 4.0% | 4.5% |
| 26 - 35 | 23.0% | 22.4% | 22.0% | 23.5% | 24.2% |
| 36 - 45 | 22.5% | 21.9% | 21.1% | 20.7% | 21.4% |
| 46 - 55 | 20.2% | 20.6% | 20.8% | 19.7% | 19.1% |
| 56 - 65 | 14.7% | 14.4% | 14.3% | 13.8% | 13.5% |
| 66 - 75 | 13.2% | 14.4% | 15.2% | 14.7% | 13.6% |
| 76 - 80 | 1.8% | 2.0% | 2.1% | 2.2% | 2.4% |
| Over 80 | 1.2% | 1.3% | 1.4% | 1.4% | 1.4% |
| Total | 100% | 100% | 100% | 100% | 100.0% |

Percentage of VA loans guaranteed by fiscal year and age

VA loans guaranteed during fiscal year 2019 by age







| Income | Number of loans | Total loan amount | Average Ioan amount | Total guaranty amount | Average guaranty amount |
|----------------------|--------------------|----------------------|---------------------------|--------------------------|-------------------------------|
| Less than \$25,000 | 2,179 | \$212,584,577 | \$97,561 | \$71,428,257 | \$32,780 |
| \$25,000 to \$34,999 | 9,286 | \$1,210,217,581 | \$130,327 | \$349,992,151 | \$37,690 |
| \$35,000 to \$44,999 | 25,659 | \$4,164,742,523 | \$162,311 | \$1,108,748,583 | \$43,211 |
| \$45,000 to \$54,999 | 43,665 | \$8,352,932,042 | \$191,296 | \$2,143,368,376 | \$49,087 |
| \$55,000 to \$64,999 | 49,423 | \$10,808,670,938 | \$218,697 | \$2,733,401,985 | \$55,306 |
| \$65,000 to \$74,999 | 45,699 | \$11,234,436,236 | \$245,835 | \$2,816,194,231 | \$61,625 |
| \$75,000 and over | 208,586 | \$70,843,981,421 | \$339,639 | \$17,083,229,743 | \$81,900 |
| Total | 624,546 | \$175,638,600,656 | \$281,226 | \$43,477,935,388 | \$69,615 |

VA loans guaranteed during fiscal year 2019 by Veteran participant annual income

Purchase loans only

Veteran participant income and asset information

| Average income | \$90,156 |
|----------------|----------|
| Median income | \$78,864 |
| Median assets | \$10,373 |









Number of VA loans guaranteed by fiscal year and race

| Race | 2015 | 2016 | 2017 | 2018 | 2019 |
|--|---------|---------|---------|---------|---------|
| White | 439,680 | 484,165 | 504,436 | 406,379 | 409,480 |
| Black/ African American | 67,939 | 79,974 | 86,539 | 73,369 | 76,905 |
| Hispanic | 50,338 | 57,223 | 61,335 | 50,802 | 53,043 |
| Asian/ Pacific Islander/ Native Hawaiian | 18,740 | 21,888 | 23,433 | 19,435 | 19,532 |
| American Indian/ Alaskan Native | 51,948 | 60,313 | 62,957 | 59,873 | 64,846 |

VA loans guaranteed during fiscal year 2019 by race

| Race | Number of loans | Percent of total | Total loan amount | Average Ioan amount | Total guaranty amount | Average guaranty amount |
|--|--------------------|---------------------|-------------------|---------------------------|--------------------------|-------------------------------|
| White | 409,480 | 65.6% | \$113,225,494,101 | \$276,510 | \$28,005,128,727 | \$68,392 |
| Black/ African American | 76,905 | 12.3% | \$21,180,495,855 | \$275,411 | \$5,275,328,017 | \$68,595 |
| Hispanic | 53,043 | 8.5% | \$15,614,157,938 | \$294,368 | \$3,867,480,867 | \$72,912 |
| Asian/ Pacific Islander/ Native Hawaiian | 19,532 | 3.1% | \$6,695,449,104 | \$342,794 | \$1,639,500,824 | \$83,939 |
| American Indian/ Alaskan Native | 64,846 | 10.4% | \$18,724,303,566 | \$288,750 | \$4,641,443,724 | \$71,576 |
| Unknown | 740 | 0.1% | \$198,700,092 | \$268,514 | \$49,053,230 | \$66,288 |



U.S. Department of Veterans Affairs



VA loans guaranteed by fiscal year and gender

| Gender | 2015 | 2016 | 2017 | 2018 | 2019 |
|--------|------|---------|---------|---------|---------|
| Male | N/A | 629,954 | 658,622 | 539,368 | 548,851 |
| Female | N/A | 75,520 | 81,767 | 71,145 | 75,695 |
| Total | N/A | 705,474 | 740,389 | 610,513 | 624,546 |

VA loans guaranteed during fiscal year 2019 by gender

| Gender | Number of Loans | Percent of total | Total loan amount | Average Ioan amount | Total guaranty amount | Average guaranty amount |
|--------|--------------------|---------------------|----------------------|---------------------------|--------------------------|-------------------------------|
| Male | 548,851 | 87.9% | \$154,615,255,523 | \$281,707 | \$38,253,804,066 | \$69,698 |
| Female | 75,695 | 12.1% | \$21,023,345,133 | \$277,738 | \$5,224,131,322 | \$69,016 |
| Total | 624,546 | 100.0% | \$175,638,600,656 | \$ 281,226 | \$43,477,935,388 | \$ 69,615 |

SAH and NADL Program Data

Specially adapted housing grants and direct loans during fiscal year 2019 by program

| Number or amount of loan or grant | Specially adapted housing grants ¹ | Special housing adaptation grants | Direct loans to Native Americans |
|-----------------------------------|---|---|--|
| Number of grants / loans | 2,055 | 215 | 20 |
| Amount of grants / loans | \$118,054,393 | \$2,814,001 | \$5,504,747 |





¹ Grants, not to exceed the maximum amounts, can be used up to three times.

Loan Administration Data

Loan Administration helps to ensure that Veterans who have VA-guaranteed loans receive assistance during times of financial hardship. VA provides this assistance through oversight of mortgage loan servicers to ensure they offer options for home retention and alternatives to foreclosure.

Number of borrowers saved from foreclosure

101,980

| Action | 2016 | 2017 | 2018 | 2019 | | |
|----------------------------------|-----------------|-----------------|------------------|--------------------|--|--|
| Borrowers saved from foreclosure | 97,368 | 96,139 | 104,752 | 101,980 | | |
| Potential claim savings | \$3,082,674,193 | \$2,757,896,777 | \$2,661,555,870 | \$2,627,518,596.57 | | |
| Foreclosures completed | 18,519 | 16,626 | 14,836 | 14,655 | | |
| Claim payments | \$742,576,524 | \$856,964,525 | \$699,755,664.89 | \$527,088,338 | | |

Loan administration actions by fiscal year

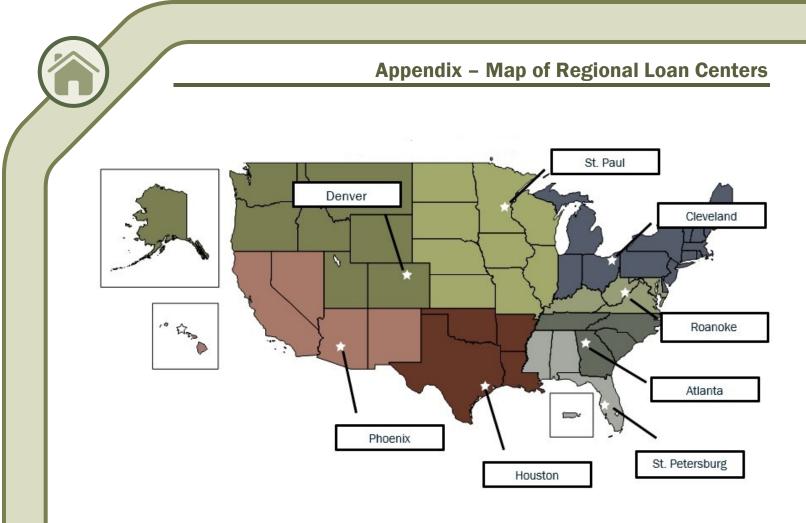
Loan administration actions in fiscal year 2019

| Action | Number/Amount |
|-------------------------------------|-----------------|
| Borrower contact | 276,004 |
| Servicer contact | 215,794 |
| Potential claim savings | \$2,627,518,597 |
| Default resolution rate (percent) | 87.44% |
| Defaults reported | 108,528 |
| Foreclosures completed ¹ | 14,655 |
| Borrowers saved from foreclosure | 101,980 |

¹ Foreclosures completed can include prior year defaults as foreclosure processing timeframes vary by states.







Contact Information

Home Loan Guaranty information: 1-877-827-3702

1-011-021-3102

Annual Benefits Report (Office of Performance Analysis & Integrity) 202-461-9040 Department of Veterans Affairs home page www.va.gov

Veterans Benefits Administration home page benefits.va.gov eBenefits (Online forms and applications) www.ebenefits.va.gov

Home Loan Guaranty home page www.benefits.va.gov/homeloans



U.S. Department of Veterans Affairs Veterans Benefits Administration









