

VALERI

Release 14.0

External Release Notification



Version 1.0

January 2022

**Department of Veterans Affairs
Office of Information and Technology**

1.0 Release Notes for VALERI – 14.0

Release Notification

From: VALERI

Version: 14.0

Production Deployment Date: January 27, 2022 @ 8:00PM CT/9:00PM ET

Focus of Release: VALERI 14.0 release enhances the VALERI technician experience and streamlines the workflow by expanding Loan Notes text, auto-launching alerts when the baseline loan status changes and prompting open alerts to be reviewed when completing process steps. Additionally, a new Partial Claim Certified report was created in Analytics and the BOC Status and Offset reports were moved to Analytics to provide more accurate comprehensive information, which enables VA and servicers to better support Veterans.

1.1 Enhancements

Key	Component	Summary
LM-319875, LM-320619	Reports	This enhancement moved the “Servicer Bill of Collection Status and Offset” report from the Salesforce Reports to the Analytics Reports and will correctly display the BOC Reason for certified Review ITOC Claim/BOC case types.
LM-320543, LM-321013	Reports	This enhancement removed the “Partial Claim Payment Status” report and replaced it with a new “Tableau CRM Partial Claims Certified” report, which will display the same columns of the Partial Claim Payment Status report, but also display the Partial Claim Loan Number, the current Payment Due Date, and the latest Default Cured Date on loans with certified partial claims.
LM-319631	Reports	This enhancement ensures the “Post Audit Summary” and “Appeal Post Audit Summary” report in Tableau CRM "Analytics" will now include the Post Audit Technician and RLC of the Post Audit Technician.

Annex

Revision History

Date	Version	Description	Author
1/20/2022	1.0	Initial	Beth Ann VanVleet

Acronyms: For a list of acronyms and meanings, please refer to the list [here](#).