

VALERI

Release 12.0

External Release Notification



Version 1.0

September 2021

**Department of Veterans Affairs
Office of Information and Technology**

1.0 Release Notes for VALERI – 12.0

Release Notification

From: VALERI

Version: 12.0

Production Deployment Date: September 23, 2021 @ 8:00PM CT/9:00PM ET

Focus of Release: VALERI 12.0 enhances the partial claim secondary lien loss mitigation option previously released. Veterans have another option to explore when navigating hardships incurred by the pandemic. This is an immediate value to Veterans. Additionally, through improved reporting and workflow enhancements, technicians and servicers are better positioned to support Veterans efficiently and accurately.

1.1 Enhancements

Key	Component	Summary
LM-23202	Reports	This enhancement ensures that when servicers access the "Bill of Collection Status" and "Offset" reports in Salesforce, the report will now display the BOC reason entered by the VA certifier for "Review Post Audit Incentive" and "Review Post Audit Claim" cases as well as display a more specific transaction sub type instead of the generic transaction type.
LM-24739	Reports	This enhancement ensures that when a servicer with Tableau (fka Einstein Analytics) license accesses the WebLGY and Servicer "Non Matching Loans" report in the SWP, then they will now only see events with non-matching loan criteria reported by their servicer account. The report will no longer display events reported on their loans by other servicers.
LM-317968	Reports	This enhancement ensures the "Denial Description" column of the "Payment Denial" report displays the comments made by the certifier when completing the VALERI process step instead of comments made by technicians.
LM-318568	Workflow	This enhancement ensures servicer users and servicer admins can submit an appeal on a "Paid Claim" or "Post Audit Claim" credit line item that is higher than the original reported amount. Previously, the system prevented servicers from submitting an appeal amount higher than the reported amount on the Credits screen in the SWP.

1.2 Bugs

Key	Component	Summary
LM-24454	Workflow	This fix ensures that when a “Deed In Lieu” (DIL) event is reported, it will now reject when the “Total Eligible Indebtedness” equals the “Unpaid Principal Balance” in order to be aligned with business rule 130.

Annex

Revision History

Date	Version	Description	Author
9/9/2021	1.0	Initial	Beth Ann VanVleet

Acronyms: For a list of acronyms and meanings, please refer to the list [here](#).