

# VALERI

Release 11.0

## External Release Notification



*Version 1.0*

**July 2021**

**Department of Veterans Affairs  
Office of Information and Technology**

## 1.0 Release Notes for VALERI – 11.0

### Release Notification

**From:** VALERI

**Version:** 11.0

**Production Deployment Date:** July 29, 2021 @ 8:00PM CT/9:00PM ET

**Focus of Release:** VALERI Release 11.0 will deliver high value enhancements to several areas of the platform. Most notably, the enablement of cross product communication between VALERI, WebLGY, FMS and VRM to support both the automation of the second lien for partial claims and Veterans' loss mitigation options while navigating the National Emergency Declaration COVID-19 pandemic. In continuation of the expansion of SDOCs, there was continued development of functionality allowing end users to export claims data from VALERI or the SWP in a way that is easy to consume and analyze. High value, new operational reporting, along with various bug fixes are also a part of this release. VALERI made additional improvements to reporting and workflow that allows Technicians and Servicers to be better positioned to support Veterans efficiently and accurately.

### 1.1 Enhancements

Key	Component	Summary
LM-3913	Oracle	This enhancement updates the ROS Event Rule 138 from a "Fatal" to a "Non-Fatal" rule to ensure the system does not fail a ROS event on a loan.
LM-23469	Oracle	This enhancement identifies changes to the reason for default from the servicing file on active default loans and applies the update directly to the active default case.
LM-24084	Oracle	This enhancement updates the business rule on "Invalid Sales Results" in VALERI from fail fatal to fail non-fatal.
LM-317578	Oracle	This enhancement ensures when servicers populate the "Date Loss Mit Letter Sent" field in the nightly file, then the system automatically generates a "Loss Mitigation Letter Sent" event in VALERI and SWP.
LM-24592	Reports	This enhancement allows Servicers to now be able to generate the "Cumulative Payment Report" in Salesforce Reports, which will display a list of cumulative payment activity with a custom certification date range specified by the User.
LM-318009	Reports	This enhancement will now display the "Modification Executed Date" column after the "Modified Loan Amount" column, and "Maturity Date" column will be renamed to "Modified Maturity Date" when Servicer Users access the Servicer Loan Listing Report in the Servicer Web Portal Einstein Analytics.

LM-23896	SF	This enhancement guarantees Servicers will now receive an updated automatically generated VALERI Bulk Upload Email when reporting Claims or Events within the SWP.
LM-317836	SF	This enhancement ensures Servicers will now see the net payment amount for each claim type instead of the net claim payable amount.
LM-23485	SF	This enhancement allows Servicer Users and Servicer Admins to submit appeals on credit line items when appealing a basic claim from within a loan in SWP.
LM-24076	SF	VA and SWP Users will be able to see the "Event Details" and "Event Rules" for the system generated "Reason for Default Update" event.
LM-24197	SF	This enhancement allows the Servicer User with a "Document Generation" license to export the certified Appeal Claim in the SWP.
LM-24199	SF	This enhancement allows the Servicer User with a "Document Generation" license to export the certified Supplemental Claim in the SWP.
LM-24200	SF	This enhancement allows the Servicer to export the certified VA Purchase claim in SWP.
LM-24369	SF	This enhancement allows the Servicer User with a "Document Generation" license to export the certified Post Audit claim in the SWP.
LM-24371	SF	This enhancement allows the servicer to export the certified Appealed Post Audit claim in SWP.
LM-317423	SF	This enhancement allows any VALERI User or Servicer User to view the "Event Details" and "Event Rules" when a "Loss Mitigation Letter" event is processed on a loan.
LM-317845	SF	This enhancement corrects the value that is displayed on the Claims Hub. The "Claim Amount" column now displays the net payment amount.

## 1.2 Bugs

Key	Component	Summary
LM-24590	Reports	The "Servicer Loan Listing" report will now reflect correct loan information from the baseline loan data screen and show the correct formats. Prior to this fix, Loan Origination Date and Loan Origination Amount were not populating correctly. Additionally, the format of the date and amount were not displaying as a date or with dollar signs respectively.
LM-24167	SF	This fix created a picklist for the approver and certifier in addition to comments. Additionally, when Certify is selected on a Review ITOC Claim/BOC or a Review Appealed Post Audit Claim, then the review status will update to "Certified" instead of Under VA Review within the Claims Hub & SWP. Previously, the Review ITOC Claim/BOC only had approval and certification comments.

# Annex

## Revision History

Date	Version	Description	Author
7/29/2021	1.0	Initial	Beth Ann VanVleet

**Acronyms:** For a list of acronyms and meanings, please refer to the list [here](#).