The Road Ahead at Loan Guaranty Service

LGY's strives to empower Veterans with information and access to innovative products and services by providing a Veteran-focused experience, strengthening our partnerships, driving continuous performance improvements, and never forgetting who we serve. To accomplish this, we identified the below priorities that will drive our program forward through increased Veteran transparency, improved collaboration with industry partners, and innovative solutions to increase participation and reduce program risk. You'll see additional opportunities for self-service, such as using APIs for business-to-business transactions based on existing data exchange file standards, as well as more robust data and reporting capabilities to strengthen business intelligence, architecture and analytics.

2021 — Q3 · Q4 · **2022** — Q1 · Q2 · Q3 · Q4 · **Future Vision**

Eligibility
- ULAD Discovery — Due diligence to capture ULAD earlier in the loan lifecycle (Q2)
- Eligibility API 1.0 — Feedback in response to ULAD (Q4)
- Eligibility API 2.0 — Obtain Veteran COE + Provide Projected Funding Fee (Future Vision)

Property Valuation
- Appraisal UI + API 1.0 — Ability to Order Appraisal from VA + rudimentary appraisal management (Q4)
- Appraisal UI 2.0 — Advanced Appraisal Management (Future Vision)

Closing
- Optional Pre-Close UCD — Using Guaranty API (Q2)
- Enhanced Lender Scorecard 1.0 (Future Vision)

Loan Guaranty + Funding Fee Remittance
- Publish Guaranty API Spec — Available for Lenders (Q3)
- Guaranty API Test Environment — Available for Lenders (Q1)
- Optional Early UCD Acceptance via API + FFPS Retirement (Q2)
- Guaranty API 2.0 — Allows for Pre-close Preliminary UCD + Machine Readable Feedback (Q4)
- Guaranty API 3.0 — Guaranty Certainty (Future Vision)

Post-Closing Oversight
- Oversight UI 1.0 (Q3)
- Oversight API 1.0 — Provide FFLR Documents via API (Q4)
- Oversight API 2.0 — Provide FFLR Documents via API (Future Vision)

Lender + Customer Experience
- Lender User Authorization Management (Q4)
- Lender Push Notifications (Q1)
- UI for Loan Case Management (Q3)
- Enhanced Lender User Authorization Management (Q4)
- Real Time Loan Status Tracking (Future Vision)