Loan Guaranty
Release 22.1

External Release Notification

Version 1.0

November 2021
Department of Veterans Affairs
Office of Information and Technology
1.0 Release Notes for LGY Suite - LGY 22.1

Release Notification

From: LGY

Version: 22.1

Production Deployment Date: November 9, 2021 @ 8:00PM CT/9:00PM ET

Focus of Release: The area of focus for the 22.1.0 release includes updates that will ensure the RLC users have the ability to view necessary loan information as it relates to partial claims, automation of the funding fee refund, and additional checks to ensure appraisals are not being duplicated when being assigned. The 22.1.0 Release will ensure that partial claims information is provided to WebLGY to ensure that a Veteran's Partial Claims loan is properly serviced. This release also ensures that Veterans will receive any retroactive Funding Fee refunds in a timely manner. Veterans will also receive better service related to needed appraisals by ensuring a streamlined process when appraisals are being ordered.

1.1 Enhancements

<table>
<thead>
<tr>
<th>Key</th>
<th>Component</th>
<th>Summary</th>
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</table>
| LGY-1316004,     | C&V       | This enhancement improves system logic in WebLGY to identify duplicate appraisals by now performing a comprehensive check for LAPP and IND appraisal orders within the last 150 days to analyze and prevent the duplicate appraisal orders. The following criteria have been established for the comprehensive check:  
  - LAPP loan with the same lender, same veteran SSN (primary obligor), and exact property address match, when the previous order status was withdrawn  
  A new error message will provide notification that the appraisal request cannot be placed and provide the reason, handbook reference, and next steps. Additionally, a link within the error message provides the ability to initiate emails to the C&V RLC of jurisdiction to request previously withdrawn appraisal requests be reactivated. |
| LGY-1316014,     | C&V       | This enhancement now allows Users in LGY Hub to be able to upload the Sales Contract with a file size up to 100 MB.                                                                                      |
| LGY-1316027,     | C&V       | This enhancement updated the "Upload" button that allows Users to upload a "Sale Contract" file when the button is clicked.                                                                               |
| LGY-1317050,     | C&V       | This enhancement created a feature which results in an automatic retry attempt by the system to re-upload when any issues are encountered in the Sales Contract upload process to reduce the volume of failure error messages. |
| LGY-1317069,     |           |                                                                                                                                                    |
| LGY-1317074,     |           |                                                                                                                                                    |
| LGY-1317077,     |           |                                                                                                                                                    |
| LGY-1317078      |           |                                                                                                                                                    |
| LGY-1318452 | C&V | This enhancement created two new escalation checkbox fields on the "Desk Review" screen for ROV to allow reportable data to be captured on the ROV program:  
  - "Request identifies potential discrimination or racial bias?"
  - "Reconsideration of Value Escalation"

| LGY-1318455 | C&V | This enhancement created two new fields relating to ROV calculations to the “Desk Review” screen that will be automatically populated for the user and will allow for reportable data to be captured on the ROV program:  
  - "Reconsideration % Change"
  - "Reconsideration $ Change"

| LGY-1318456 | C&V | This enhancement created two new fields relating to ROV calculations to the “Desk Review” screen that will allow for reportable data to be captured on the ROV program:  
  - "Reconsideration of Value Outcome"
  - "Reconsideration $ Amount"

| LGY-1318798 | SAHSHA | This enhancement updated the SAHSHA letters verbiage to communicate accurate and up-to-date information to the builder and to the Veteran.  
  - "Approval Notification Outside Escrow CO" letter was updated with minor verbiage updates including changing references to "US grant funds" to "US treasury check" and requiring an escrow agent name listed in the letter.  
  - "Approval Notification VA as Escrow" letter was updated with additional information on the in-house escrow process. The information included that the process was in-house and included information on when the account would be funded once the grant was approved.  
  - "Cost Analysis Overcharge" letter was updated with minor verbiage updates. References to "cost estimate" were updated to "cost analysis" and references to "contractor" were changed to "builder".  
  - "Grant Funds Available - Ok to Start Const." letter was updated with minor verbiage updates. Updates to the verbiage on grant funds were made and an additional note was added on the compliance inspection process to state that any changes to the plan and specifications need to be pre-approved by VA.  
  - "Inspection Agreement" letter was updated with verbiage to state that the cost of inspection due to non-compliant items will be at the builder's expense.  
  - "Approval Notification No Escrow letter" was deleted from the system as it is no longer needed. Due to the implementation of the in-house escrow process, any funds processed internally will require escrow through the SSD system, such as turnkey projects with only one disbursement.

| LGY-1319610 | SAHSHA | This enhancement includes a new letter added to the SAHSHA letter inventory that follows up with the Veteran after the initial interview has taken place. The letter introduces the Veteran to SAH Management, provides their contact information, and identifies the
Agent as the primary point of contact. It also sets the tone for Contractor/Builder engagement.

This enhancement ensures security levels are enabled on the “Eligibility Resource Controller”.

### 1.2 Bugs

<table>
<thead>
<tr>
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</tr>
</thead>
<tbody>
<tr>
<td>LGY-1318210</td>
<td>LGY Hub</td>
<td>This fix ensures that users will receive the correct error if they character size exceeds the limit of more than 4,000 characters.</td>
</tr>
<tr>
<td>LGY-1319986</td>
<td>SAH</td>
<td>This fix ensures that the “Builder Name” field on the “Construction Bids/ Contract” page does not allow more than 100 characters.</td>
</tr>
</tbody>
</table>

### Annex

**Revision History**

<table>
<thead>
<tr>
<th>Date</th>
<th>Version</th>
<th>Description</th>
<th>Author</th>
</tr>
</thead>
<tbody>
<tr>
<td>11/4/2021</td>
<td>1.0</td>
<td>Initial</td>
<td>Beth Ann VanVleet</td>
</tr>
</tbody>
</table>

**Acronyms:** For a list of acronyms and meanings, please refer to the list [here](#).