

VALERI Special Announcement

January 23, 2020

VALERI Downtime – The VA Loan Guaranty Technical team will be performing maintenance work on Wednesday, January 29, 2020, from 9:00 PM EST until 11:00 PM EST.

In addition, there will be a system deployment on Friday, January 31, 2020, from 9:00 PM EST until 11:00 PM EST. Deployment details will be provided in a separate announcement prior to January 31.

Users must log out of the system by 8:45 PM EST on both days.

New Bulk Upload Templates – Both the Event and Claim Bulk Upload Templates have been updated (v20) and are available for **review only** at https://www.benefits.va.gov/HOMELOANS/servicers_valeri_guides.asp. The new templates may not be used in VALERI until Monday, February 3, 2020. Servicers must continue to use the current versions (v19.1) until January 31, 2020.

All inquiries should be directed to the VALERI Technical team at VALERI.VBACO@VA.GOV.

Thank you for your cooperation.