

VALERI Special Announcement

November 12, 2020

The VALERI application will be unavailable on Thursday, November 19, 2020, from 9:00 until 11:59 p.m. EST for a system deployment. All users must log out of the system by 8:45 p.m. EST.

The deployment will include the following items:

- The most recent Events Bulk Upload Template Version 22 will be available at https://www.benefits.va.gov/HOMELOANS/servicers_valeri_guides.asp on November 20, 2020. The current Events Bulk Template Version 21 will not be valid after the deployment since the system only accepts the most recent version.
- When associating page numbers to document uploads, the number of characters for listing the page numbers will increase from 10 characters to 25 characters.
- The VALERI Fee Cost Schedule will be updated to reflect an allowable State Pre-Foreclosure fee in the amount of \$325 for the state of Washington. The updated fee schedule will be available at https://www.benefits.va.gov/HOMELOANS/servicers_valeri_rules.asp on November 20, 2020.
- A new report named "Appeal Claim Details" will be available in the Analytics Reports tab.
- Claim Summary Sections A-Amortization, B-Interest and C-Settlement will be added to the supplemental claims on the Claim Detail Results report.
- Claim Summary Sections A-Amortization, B-Interest and C-Settlement will be added to the Appeal Post Audit Claim Detail Results report.
- Users will be able to generate the Claim Detail Results and Events with Fatal Rules reports without encountering an error message.

All inquiries related to this announcement should be directed to the VALERI Technical team at VALERI.VBACO@VA.GOV.

This announcement is intended for mortgage servicers participating in the VA Loan Guaranty Program only. If you have received this newflash in error through govDelivery, please visit <https://subscriberhelp.granicus.com/s/article/How-do-I-unsubscribe-from-email-updates> to unsubscribe. Veterans looking for information on VA benefits should visit <https://www.va.gov/>.