

VALERI Special Announcement

March 20, 2020

Effective Saturday, March 21, 2020, at 1:00 PM EST, there will be a **new AccessVA** home page. Servicers must enter the **"I am a VA Business Partner"** section in order to proceed to the VALERI application.

The change does not require a downtime, but some users may experience intermittent connectivity issues between 9:00 AM EST to 1:00 PM EST.

All inquiries should be directed to the VALERI Technical team at VALERI.VBACO@VA.GOV.

Thank you for your cooperation.