

VALERI Special Announcement

December 23, 2025

Partial Claim Event Termination – Pursuant to [VA Circular 26-24-2](#), **Updates to VA's COVID-19 Home Retention Waterfall and COVID-19 Refund Modification**, the last day to resubmit the corresponding Partial Claim event for the COVID-19 Refund Modification will be 11:59 PM EST on December 31, 2025. The current version of the Events Bulk Upload template may be used for all other events until the new version (v28) becomes effective.

All inquiries related to this announcement are to be submitted in ServiceNow at <https://yourit.va.gov/csm>.

This announcement is intended for mortgage servicers participating in the VA Loan Guaranty Program only. If you have received this newsflash in error through GovDelivery, please visit <https://subscriberhelp.granicus.com/s/article/How-do-I-unsubscribe-from-email-updates> to unsubscribe. Veterans looking for information on VA benefits should visit <https://www.va.gov/>.