

VALERI Servicer Newsflash

July 14, 2022

Disasters – Servicers are to follow the disaster guidance outlined in Chapter 21 of the VA Servicing Handbook [M26-4](#) for managing loans that are impacted by natural or national disasters.

VA Partial Claim Program Sunset – This temporary program will expire on October 28, 2022, as stated in the Federal Register. Servicers may not submit a Partial Claim event after this date unless it is a resubmission of a previously rejected Partial Claim event or a denied Partial Claim payment. The sunset date only applies to the standalone Partial Claim and not the COVID-19 VA Refund Modification (refer to [VA Circular 26-21-13](#)).

Partial Claim Denied Report – A new column named “Certified PC After Denial” has been added to display a certification date if a Partial Claim payment was originally denied but is later certified.

This newsflash is intended for mortgage servicers participating in the VA Loan Guaranty Program only. If you have received this newsflash in error through GovDelivery, please visit <https://subscriberhelp.granicus.com/s/article/How-do-I-unsubscribe-from-email-updates> to unsubscribe. Veterans looking for information on VA benefits should visit <https://www.va.gov/>.