Disasters – Servicers are to follow the disaster guidance outlined in Chapter 21 of the VA Servicing Handbook M26-4 for managing loans that are impacted by natural or national disasters.

VA Partial Claim Program Sunset – This temporary program will expire on October 28, 2022, as stated in the Federal Register. Servicers may not submit a Partial Claim event after this date unless it is a resubmission of a previously rejected Partial Claim event or a denied Partial Claim payment. The sunset date only applies to the standalone Partial Claim and not the COVID-19 VA Refund Modification (refer to VA Circular 26-21-13).

Partial Claim Denied Report – A new column named “Certified PC After Denial” has been added to display a certification date if a Partial Claim payment was originally denied but is later certified.