

VALERI Special Announcement

December 16, 2019

The VALERI application will be unavailable on Thursday, December 19, 2019, from 9:00 PM EST until 11:59 PM EST for a system deployment. All users must log out of the system by 8:45 PM EST.

The deployment will include the following items:

- Corrects the ability of Servicer Administrators to deactivate a Servicer User
- Corrects the ability of Servicers to upload documents and spreadsheets
- The Post Audit Claim Detail Results report will be available to Servicers

If there are any questions, please contact the VALERI Technical team at VALERI.VBACO@VA.GOV.

Thank you for your cooperation.