

# VALERI Special Announcement

**October 22, 2019**

The VALERI application will be unavailable on Thursday, October 24, 2019, from 9:00 PM EST until 12:00 AM EST for a system deployment. All users must log out of the system by 8:45 PM EST.

The deployment will include the following items:

- Corrects the auto-generated emails sent to servicer administrators to include the servicer user and servicer name.
- Adds the property management fee to manual Bill of Collections on acquisition payments certified prior to May 28, 2019.
- Introduces the Pre-Approval Status report.
- Introduces the Servicer User Audit report (due to an unrelated system interface issue, report may not show all approved users).

If there are any questions, please feel free to contact the VALERI Technical team at [VALERI.VBACO@VA.GOV](mailto:VALERI.VBACO@VA.GOV).

Thank you for your cooperation.