

VALERI Special Announcement

September 19, 2019

VALERI experienced a technical issue that prevented Servicer nightly data files from being processed. Those data files affected were submitted between **September 18th at 5:00 am EST and September 19th at 3:00 pm EST.**

We are requesting that all files submitted during this time be re-submitted as soon as possible to ensure all reported events and changes are created and populated correctly in VALERI.

If there are any questions, please feel free to contact the VALERI Technical team at VALERI.VBACO@va.gov.

Thank you for your cooperation.