

**Specially Adapted Housing Protocol for COVID-19
Veteran Engagement – Moratorium on In-Home Visits**

1. Purpose. This Circular provides guidance to SAH field staff on processing grants during the moratorium on in-home visits.

Therefore, Circular 26-20-9 is changed as follows:

Page 2, paragraph 3 a. (3) (i):

“(i) If the Veteran is ready to proceed, the SAH Agent will move forward with processing the case. The Veteran will be advised by the Agent that upon conclusion of the moratorium, the Feasibility and Suitability review will be scheduled and completed.”

Replace the entirety of this section as follows:

“(i) If the Veteran is ready to proceed the SAH Agent will move forward with processing the case, to include collecting the necessary Feasibility and Suitability evidence required and granting Conditional Grant Approval. If the Agent is not able to collect the necessary evidence to grant Conditional Grant Approval, the Veteran will be advised by the Agent that upon conclusion of the moratorium, the Feasibility and Suitability review will be scheduled and completed.”

2. Rescission: This Circular is rescinded April 1, 2022.

By Direction of the Under Secretary for Benefits

Jeffrey F. London
Director, Loan Guaranty Service

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