Outcome Measures

1. Is there a guide on format/where the student completion/graduation data should be submitted for Public Law 114-315 Section 404?

   VA-ONCE (VA Online Certification of Enrollment) and VA Form 22-1999b "Notice of Change in Student Status" are used to report graduations and/or completions of the educational program. Please refer to the SCO handbook “Graduation” section for more information regarding reporting graduations and/or completions.

2. How do we report graduation and completion rates?

   VA-ONCE (VA Online Certification of Enrollment) System and VA Form 22-1999b "Notice of Change in Student Status" are used to report graduations and/or completions of the educational program. VA uses the information reported to calculate graduation and completion rates.

3. Do we still report graduation only for students who were certified for the term in which they graduate?

   Yes, SCOs should only report graduation information for students who graduate/complete an educational program during a term which has been certified.

4. If not completed for prior students are we to go back and report? re: academic Progress, graduation reporting etc.

   The notification letter regarding Public Law 114-315 Section 404 "Academic Progress" details the timeframe for reporting the data. Institutions had until January 1, 2019, to comply with providing VA with academic progress data beginning January 1, 2018, and thereafter. However, we do request institutions go back three years or as far back as August 1, 2009, so we have a more robust set of graduation data; the requirement to report begins January 1, 2008.

5. How will we report graduation for students who graduate while not using VA benefits?

   If a student did not graduate while using VA benefits i.e., they exhausted their benefits, that data (reason for termination, benefit exhausted) is collected from VA systems. Graduations which occur while a student is not using VA benefits do not have to be reported. We are currently exploring this as a potential data element to collect or receive.
6. I'm new, so if a student exhaust their entitlement should we still report graduation?

If a student exhausts entitlement and graduates during a certified enrollment, the school would report graduation. The school would not report graduation, if there was no active certification at the time they exhausted.

7. Who is responsible for reporting academic progress and outcomes? Will that be the SCO or the institution's Institutional Research branch?

SCOs and/or the designated official for the educational institution are responsible for reporting information used to calculate academic progress.

8. For academic progress, is this referring to terminating claims in VA-ONCE when a student has graduated?

Academic progress is not limited to graduation data. The expectation is to collect data to better inform veterans and beneficiaries in their decision making regarding benefit use, and to better inform them of the opportunities to enhance the delivery of the Chapter 33 benefit. In addition, this helps them to understand the results of the overall population.

9. For Graduation, we've been directed that we can only report that through VA-ONCE if the student is using their education benefits during that same semester. This causes issues with reflecting correct grad numbers.

VA-ONCE (VA Online Certification of Enrollment) System and VA Form 22-1999b "Notice of Change in Student Status" are used to report graduations and/or completions of the educational program. Graduation should only be reported for students who graduated while using VA benefits. We are currently exploring other measures and options for other graduations/completions.

10. You can't report Graduation data if they are not using the GI Bill at that time. Won't this make the numbers incomplete?

Public Law 114-315 Section 404 and Outcome Measure Data is only for beneficiaries who used VA Education Benefits at the time of graduation/completion. We are currently exploring other measures and options for other graduations/completions.

11. Are outcome measures being collected for graduate schools now? We were told it was for undergrad only.

No. Graduate school graduation/completion is not part of the calculation.

12. Not sure what the difference between graduation and completion is...can you explain?

Completion is when a beneficiary completes an educational program at a 4-year, 2-year, and/or Non-College Degree Educational Institution. A graduation is a type of...
completion, but completion encompasses other forms of educational program achievements.

13. I've been reporting graduations for the last several years. Did something else change or is this just enforcement of the original requirement?

Section 404 of Public Law 114-315 made reporting graduations/completions mandatory. Previously, it was not a requirement.

14. How can we get more information on reporting SAP and outcome measures?

A notification letter was sent explaining Student Academic Progress and outcome measures. Also, a section in the SCO handbook has been drafted and is pending inclusion. Finally, a new section to the M22-4 is being drafted.

15. Has it been updated to include graduation reporting of all benefit chapters?

No, Section 404 of Public Law 114-315 only requires data for students using education benefits under Chapter 33.

16. On one of the slides (42) for the requirement of schools having to report outcome measures, it stated that schools are going to be required to report grades and progress of students "using education assistance through Chapter 36". Was this a typo? How are schools supposed to track or know what students are utilizing Chapter 36 services? Was it supposed to be Chapter 33 or Chapter 35?

The reference is taken directly from Public Law 114-315 Section 404. Chapter 36 refers to 38 U.S. Code Chapter 36 - Administration of Educational Benefits.

17. For SAP, do we have to review completion rate like in Title IV and GPA or is VA doing this based on how we do our normal updates in VA-ONCE for end of term reporting?

VA will use data SCOs report via VA-ONCE and/or with the submission of a VA Form 22-1999/1999b to calculate outcome measures.

18. Are we to be reporting now?

The notification letter regarding Public Law 114-315 Section 404 "Academic Progress" details the timeframe for reporting the data. Institutions had until January 1, 2019, to comply with providing VA with academic progress data beginning January 1, 2018, and thereafter. However, we do request institutions go back three years or as far back as August 1, 2009, so we have a more robust set of graduation data; the requirement to report begins January 1, 2008.

19. If a student does not attend at a rate of 100% at a clock hr. school, the VA end of term date will occur prior to the grad date. How will clock hour schools report when a student graduates?
Please report the original end of term date reported on the 1999 in VA-ONCE after the student fully graduates.

For example. Student enrolled in a 2,000-hour cosmetology program from 9/15/17 to 9/14/18. Due to absences which did not affect the published standards of academic progress, the student did not graduate on 9/14/2018. Instead, they actually graduated on 10/7/18. On or after 10/7/2018, the SCO would enter course completion in VA-ONCE using the original program end date of 9/14/2018.

20. With the SAP are you going to be following the DOE guidelines or the institutional guidelines from the registrar?

We are currently utilizing Department of Education 34 CFR 668.34 "Satisfactory Academic Progress" as a baseline for the Department of Veterans Affairs Academic Progress measurements. However, the Department of Veterans Affairs Education Service is using the Outcome Measure requirements to measure academic progress but we are exploring other measurements.

21. Will you need to measure transfer students or only new students?

We track students using Chapter 33 benefits who transfer to another educational institution. However, a student who transfers at the Integrated Postsecondary Education Data System (IPEDS) level prior to the effective date of graduation is not counted in the graduation rate calculation.

22. If an Associate’s degree in Paramedic is reported on VA-ONCE for a veteran, but the veteran completes a Technical Certificate in Paramedic (all classes are required within the Associate degree) and chooses not to keep pursuing the Associate degree, can the Technical Certificate be reported as completed even though the Associate degree in VA-ONCE was not completed?

The Veteran needs to complete an educational program as defined in 38 U.S. Code 3452. If the criteria is met and the Veteran completed an educational program resulting in a degree and/or a certification while using Chapter 33 benefits, the graduation/completion must be reported.

23. The state of NH is currently without a State Approving Agent; will you work with our ELR instead?

We will work with the State Approving Agent (SAA) when applicable and the next appropriate representative if the SAA is unavailable.

24. How do we report academic progress to the VA?

A notification letter was issued detailing the reporting requirements for academic progress. SCOs must report applicable information via VA-ONCE and/or VA Form 22-1999/1999b. VA will use the information to calculate outcome measures.