

#### **Objective**

To provide the Fiduciary with steps on how to self-register for FAST.



#### Audience

User: Fiduciary

#### Prerequisite

The self-registration process is the first step in accessing and navigating FAST. The self-registration process is a two-part process.

#### Instructions

1. To Self-register please enter the Access VA website

You can only access FAST under the following categories:

- I am a Family Member
- I am a VA Business Partner
- I am a VA Employee or Authorized Contractor

U.S. Department of Veterans Affairs		
AccessVA	Securing your Access to VA	
AccessVA Home   About AccessVA   Contact Us		
Welcome to AccessVA. A solution for acce	ssing VA's online services.	
Click your category to see available applic	ations you can sign in with:	
I am a Veteran		
I am a Family Member		
I am a Service Member		
I am a VA Business Partner		
I am a VA Employee or Authorized Co	ontractor	

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2. <u>Click</u> the **FAST** button.



3. <u>Click</u> on the ID.me button then <u>click</u> Accept.

AccessVA Home   Abo	out AccessVA   Contact Us	
FAST	Fiduciary Accountings Submission Tool	
Choose a secure Don't have one?	VA Partner to sign into Fig Register for a Sign-In Part	uciary Accountings Submission Tool (FAST): her or Learn More
ID.me	Sign in with ID.me	
Select another VA website		



Access		Securing your Access to VA		IAM
		U.S. Department of Veterans Affairs	8	
	If you w	Secure Login Redirect		i/accessva
ccessVA Home   About	AccessVA   Co	You are being sent to a secure webpage on the ID me website to register or log account. After you log in, you will be sent to Fiduciary Accountings Submission T	in to your fool (FAST).	
FAST	ductary consentings absolution sol	By continuing you agree to the terms of VA System use.		
Choose a secure V/ Don't have one? Re	A Partner to egister for a	Cancel	Accept	
ID.me	Sign	**	$ \bigcirc $	J.

4. <u>Click</u> the button Sign-up for an account

ID.me + VA W US. Department of Veterans Affairs
Sign In or sign up for on account
Possword Enter your password
Sign In
Eurges Password



5. <u>Fill</u> out the fields (email, password, and confirm password). Then <u>click</u> the **Sign-up** button.

TestUser@tester.com
d you mean: <u>testuser@me.com</u>
ssword
onfirm password
I accept the ID.me <u>terms of service</u> and <u>privacy policy</u>

6. <u>Access</u> the email provided on the previous screen; a link will be sent, and you will need to confirm your email address.

CONFIRM YOUR EMAIL ADDRESS
We sent an email to
If you cannot find the email, please check your spam folder. It can take up to 10 minutes to receive the email.
•
After your email is confirmed, return to this page to continue. Didn't receive the email? <u>Send it again</u>
Can't click on the button in your email? Enter the 6-digit code from the email below.
Continue

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7. <u>Select</u> the text message or phone call button option.



8. Once you <u>enter</u> your phone number, <u>select</u> whether you would prefer to receive a **text message** or an automated phone call to receive the authentication code. Then <u>click</u> continue. On the next page, you will type in the code that you received.

to whenever y	e number you have access ou plan to sign in.
<ul> <li>(215) 223-6989</li> </ul>	
Choose how you wo	ant to receive the code
5	۵
Text message	Phone call
THE NUMBER PROVIDED WII SECURITY, MESSAGE AN	LL ONLY BE USED FOR ACCOUNT ND DATA RATES MAY APPLY.

Standard message and data rates may apply



9. Once you <u>enter</u> the 6-digit code, <u>click</u> "continue". (If you did not receive the 6-digit code select the "send it again" option)



10. Your account will then be secured once you click continue.





- 11. <u>Select</u> the option you'd like to use to **verify** your identity. Please note you must <u>complete</u> this step if you wish to **access** sensitive information.
  - For steps on answering questions about your credit history click <u>here</u> (*Please note: this process does not involve checking an individual's credit or performing a "hard pull" of credit data. There is no impact to an individual's credit score or credit rating as part of this identity verification process. ID.me does not store any credit profile information, examine credit worthiness, or impact an individual's credit score.*)
  - For steps on uploading your driver's license or passport click here

These	e several estimation for the tight to the light
There a	e several options for you to verify your identit
and th	s process only takes a rew minutes. You'll only
	need to verify your identity once.
We'll r	need your permission to use details from your
credit	profile and other public sources to verify your
identity.	Don't worry this won't affect your credit score
	This process only takes a few minutes.
	Choose a verification method
(?)	Answer questions about your credit history
	Answer questions about your credit history and
	tell us your name, address, phone number, birth
	date, and social security number so we can confirm
	Start Now
(m=)	Upland photos of your driver's license
8=	opioad photos of your driver's license
	Upload photos of your driver's license and enter
	your social security number. Then we il confirm your identity with public records
	Start Now
	Upload a photo of your passport
1	Lipload a photo of your passoort and enter your
	social security number. Then we'll confirmyour
	identity with public records.
	Start Now
( <b>A</b> =1	Unload photos of your passport Card
<b>#</b> <u>=</u>	Upload photos of your passport Card
<b>₽</b> <u>∓</u> )	Upload photos of your passport Card Upload photos of your passport and enter your
<b>₩</b> <u>∓</u> )	Upload photos of your passport Card Upload photos of your passport and enter your social security number. Then we'll confirm

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#### **Credit history**

If you choose to verify your identity using security questions, you will be prompted to enter your basic personal information (first name, middle name, last name, suffix, date of birth, etc.). Enter this information and then <u>click</u> "Continue".

Ente	r your pe	ersonal inf	formation	
What doe	s this mean	?		^
We'll use credit pro security o your pers else. Verif credit sco	this informat file, to verify of your inform onal informa lying your ide ire.	tion, along with your identity, nation seriousi tion or credit ! entity with us i	h details from you We take the y and never share history with anyor won't change you	ir he ir
If you've f personal i your free share you	rozen your c identification credit report ir credit repo	redit report, w number (PIN) with VA.gov. rt once.	ve'll send you a ) so you can shan You only need to	2
Close				
First Name*				
Middle Norm				
	-			
Last Name*				
Last Nome*				
Suffix				
Suttix	ity Number*			
Last Name*	ity Number*			
Last Name*	(ty Number*			
Last Name*	ity Number*			
Last Name*	ity Number*			
Suffix	ity Number*			
Suffix	ity Number*	bote	Year	
Suffix	ity Number*	Dote	Year	
Suffix	ity Number*	Dote	Yedr	
Suffix	ity Number*	Dote	Véder	
Suffix	ity Number*	bote	Ye3#	
Suffix Social Secur Date of birth Month	ity Number*	bote	Ved#	
Last Name* Suffix Social Secur Date of birth Month Baci	ity Number*	Dote	Vegr	

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12. <u>Enter</u> your current home address information and click next. Then <u>enter</u> and confirm your **Social Security Number (SSN).** 

VERI	FY YOUR IDEN	TITY
1-0	3-4	)—(£
Enter your n	nost recent ho	me address
Address Line 1 *		
Enter addres	S	No P.O. boxes
Address Line 2		
Enter address	S Apartment Un	it. Suite # Optional
City*		
Enter city		
State*	Zip Co	de*
Select state	✓ Ent	ter zip code
Back		Nevt
		Heat
	Privacy Policy	
EN	TER YOUR SOCI ECURITY NUMBE	IAL ER
Your social verify your ic personal info	I security number is lentity. We will neve rmation without you	needed to er reveal your ur permission.
Social Security	Number	
••••	• • • •	SHOW
	Continue	
	Go back	

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13. Next, <u>confirm</u> your phone number. On the screen below, you can choose to verify using your mobile phone or your home phone. The number you choose should be your "phone number of record," meaning the phone number must be directly associated with your name.

VERIFY YOU	RIDENTITY
1-2-3	
Enter your ph	one number
We'll verify your identity by number you enter matches t profile, or we'll check with yo	making sure the phone the number in your credit our mobile carrier.
Select the type of phone y If you have a smart phone with a link you can open. If you don't h	You have web browser, we'll text you a ave a smart phone, we'll call you.
Smartphone with a web browser	phone without a web browser
Enter your smartphone number	
(123)456-789	o )
Enter your home phone number	
(098)765-432	1 Optional
Back	Continue

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14. You will be presented with a summary of all the information that was collected in the previous screens. To change any incorrect information, click the "Edit" button on the right side of the highlighted sections.

VERIFY YOUR IDENTITY
1-2-3-6
Confirm your information
We will securely use the following information to verify your identity against trusted sources.
What does this mean?
Personal information E
First Name Tost
Middle Name
Last Name Tost
Date of birth 01/23/1988
Home address E
Street 1 Testa Place
City Tost
Stote CT
Zip Code 12345
Phone number E
Mobile Phone 202-555-5555
The information five provided is correct, and I accord to use of <u>Fair Credit Reporting Act</u> data to verify reidentity.

<u>Click</u> the checkbox to attest that all the information is accurate and accept the use of Fair Credit Reporting Act (FCRA) data to verify your identity.

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15. Your information will be submitted for verification. If approved, you will see a screen that lists three questions about your history. Select the correct answers using the respective radio button to the left of each answer. When each question has been answered, click "Continue"

Please note the below screenshot is not reflective of anyone's actual credit information. This example is for demonstration purposes only.

The	e following questions are based on your credit profile and financial activity.
Whot	does this mean?
2011 curr not	ording to your credit profile, you may have ned a mortgage loan in or around November I. Please select the lender to whom you ently make your mortgage payments. If you do have a mortgage, select "None of the above".
۲	Rock Financial Corp
0	First Nationwide Mtg
0	Inland Mortgage
0	Household Bank
0	None of the above
ope the	ording to your credit profile, you may have ned a Bank of America credit card. Please selec year in which your account was opened.
0	2009
۲	2011
0	2013
0	2014
0	None of the above
emp nam	ch of the following is a current or previous loyer? If there is not a matched employer e, select "None of the above".
0	Saunders Manufacturing Co.
0	Landmark Services
۲	Cintas Corp
0	Northrop Grumann
0	None of the above

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16. A link will be sent to your phone asking you to verify your phone number. The below screen is an example of what shows when you click on the link sent to your phone.



17. Once you have confirmed your phone number a complete screen will appear; as seen below. Please then return to the browser on your device, where you will see the screen shot for step 18.



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18. If you answered correctly, your identity will be verified, and you'll see a page that lists the information being requested from our partner and asks you to consent to the release of that information.



To proceed to the second self-registration phase please click here

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#### Verify using Driver's License or Passport

If you choose to verify your identity for VA.gov using your driver's license or passport, you will be prompted with two options:

- Take a picture with my phone
- Upload a picture from my computer

VERIFY WITH YOUR DRIVER'S LICENSE	VERIFY WITH YOUR PASSPORT
Choose how to submit photos In order to verify your identity, please make sure: 1) Your driver's license is up-to-date 2) Take photo in a well-lit flat surface	Choose how to submit photos In order to verify your identity, please make sure: 1) Your passport is up-to-date 2) Take photo in a well-lit flat surface
<u>тал</u> ијарјуууу ММ/дрјуууу 2	We the People
Take photo with your phone YOUR MOBILE PHONE MUST HAVE A CAMERA AND A WEB BROWSER. OR	Take photo with your phone
Upload photo from your computer	OR
Go back	Go back

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 If you choose to take a picture with your phone, you'll be prompted to enter your mobile phone number. After entering your phone number, <u>click</u> "continue". If you chose to upload the document from your computer instead of taking the picture with your phone, you will be asked to confirm your phone number before reviewing the information for accuracy. If you completed the 2factor authentication enrollment on your phone, the phone number will be pre-filled for you.

VERIFY	WITH YOUR DRIVER'S LICENSE
Take	e photos with your phone
Enter you a link t	r mobile phone number, and we'll text you o take pictures of your driver's license.
E	nter your mobile phone number
•	+1 (878) 454-3254
e	YOUR MOBILE PHONE MUST HAVE A CAMERA AND A WEB BROWSER.
	Continue
	Go back

Use these guidelines to take a clean photo of your driver's license:

- Use landscape orientation
- Turn off the flash on your camera to reduce glare
  - Use a dark background
  - Take the photo on a flat surface
  - Take the photo straight on and not at an angle

Glare, orientation, and other objects in the frame of the picture can affect whether the license is accepted for verification. Improper photos may result in the user having to take additional steps to verify their identity.

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2. You will receive a text message on your phone. This will open the ID.me window on your phone, which will allow you to take a picture of your driver's license and submit it for verification.



3. Using your phone, <u>take</u> a picture of your **driver's license or passport**. It will <u>automatically</u> upload the photo to ID.me. <u>Check</u> the image to make sure it fits the criteria listed and then <u>tap</u> "**Submit photo**."



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4. You will then receive a message indicating your driver's license or passport photo has been uploaded.



5. Next, you will need to enter your current home address information, and then enter and confirm your SSN.

	OURIDENTITY
1-2-	-36
Enter your most	recent home address
Enter address	No P.O. boxet
dress Line 2	
Enter address	Apartment Unit, Suite # Optional
γ.	
Enter city	
ite*	Zip Code*
Select state	Enter zip code
0t	Next

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Your social security nur verify your identity. We w	mber is needed to fill never reveal you
personal information with	out your permissio
ocial Security Number	
•••••	SHOW
Contin	
Contin	ue
Go bac	k

6. Next, confirm your phone number. On the screen below, you can choose to verify using your mobile phone or your home phone. The number you choose should be your "phone number of record," meaning the phone number must be directly associated with your name.

VERIFY YOU	RIDENTITY	
1-2-0		
Enter your phone number		
We'll verify your identity by number you enter matches t profile, or we'll check with yo	making sure the phone he number in your credit our mobile carrier.	
Select the type of phone y	rou have	
If you have a smart phone with a link you can open. If you don't h	web browser, we'll text you a ave a smart phone, we'll call you.	
Smartphone with a web browser	phone without a web browser	
inter your smartphone number		
(123)456-789(	D D	
inter your home phone number		
(098)765-432	1 Optional	
Back	Continue	

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7. Next, you will be presented with a summary of all the information collected from your passport and any manually entered information. To make changes, simply click the "Edit" button on the right side of the highlighted sections.

VERIFY YO	URIDENTITY
()—(i)—	9 <b>— 0</b> —9
Confirm you	ir information
We'll verify the inform details from y	ation you've entered with our credit profile.
What does this mean?	~
Full legal name	EDIT
First name	Caleb
Middle name	Michael
Last name	Owens
Gender	Male
Birth date	08/30/1972
Current home addre	ess edit
Street address	123 Main Avenue Southwest
City	AnyCityName
State	CA
Zip code	11111
Phone	EDIT
Mobile phone number	(123) 456-7890
I attest that the informa and accept the use of f to verify my identity.	tion I have provided is correct air Credit Reporting Act data
What is the Federal Fair	Credit Reporting Act?
We'll need your permission t profile as part of our verifica Credit Reporting Act (FCRA) fairness, and privacy of infor- reporting agencies. Learn more about the FCRA Close	o see information in your credit tion process. The Federal Fair ) promotes the accuracy, mation from consumer
Back	Continue

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8. Your information will be submitted for verification. If approved, you'll see a page that lists the information being requested from VA.gov and will ask you to consent to the release of that information. Once you click allow you will be taken to the next registration phase below.

VERIFY YO	OUR IDENTITY
3	$\overline{\Im}$
We've verifie	d your identity!
Before we send you back of Veterans Affairs, we n verified identity infor Department o	to United States Department eed permission to share your mation with United States of Veterans Affairs.
Please note that only int verification pro	formation obtained from the ccess will be shared.
United States Depart	tment of Veterans Affairs receive:
🕑 Email	🥑 Gender
🥏 Full Name	Address
🥏 SSN	Oate of Birth
S Phone	
Allow a	nd continue Deny
You can remove this ac your <b>ID.me</b>	cess at any time by changing account settings.

To proceed to the second self-registration phase please click here

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#### Phase two self-registration

- 1. The required fields will automatically populate except for the VA file number. You will need to input the VA file number prior to clicking next. Once you enter the VA file number click next at the bottom right of the screen and proceed to step 2.
  - If a user enters information (i.e. VA file number or statehood) does not match an existing record in the corporate database, then the user will be presented with a message alerting them that they can't be verified. If a user is experiencing this issue, please click <u>here</u> regarding the steps the user will need to take.

U.S. Depu of Vetera	artment ns Affairs
Welcom	e to the Fiduciary Accountings Submission Tool (FAST) Registration Page
Welcome first time user! To get started	, please enter your personal information below
First Name Last Name Email Street City State Zip Code Phone Number Preferred Method of Contact VA File Number	Image: Constraint of the second s
	Next

- 2. You will then need to select whether you are a Professional Fiduciary or Individual.
  - If you are an Individual operating under your own SSN, please click <u>here</u>.
  - If you are a Professional Fiduciary operating under your organization's Tax ID, please click <u>here</u>.

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#### **Unverifiable information**

- 1. If a user's entered information (i.e. VA file number or statehood) does not match an existing record in the corporate database, then the user will be presented with a message alerting them that they can't be verified.
- 2. The user will then have two options. They can select the "no" option and continue with the unverifiable information or select the "yes" option and reenter the correct information.
- 3. If a user selects the "no" option, please click <u>here</u> and continue with these steps.
- 4. If a user selects the "yes" option, they will be redirected to the initial flow screen to update the information. User's will be allotted three attempts to reenter the correct information. On the third attempt if there is still no match, the user will be required to continue with the unverified information which will be manually validated by VA personnel. Please click <u>here</u> for users continued steps.



#### Individual

1. <u>Click</u> the **individual** option. Then <u>select</u> next, at the bottom right corner of the screen.

U.S. I of Vet	Department erans Affairs
Welcome to the	Fiduciary Accountings Submission Tool (FAST) Registration Page
Welcome first time user! To get s	started, please enter your personal information below
If you are an individual fiduci your organization's Tax ID, p	ary operating under your own SSN, please select Individual radio button. If you are a professional fiduciary operating under lease select the Professional radio button
What type of fiduciary are you?	Professional fiduciary Individual
	Previous Next

- 2. Once you complete the previous step you will then see a screen indicating you have sucessfully completed your request for access to the Fiduciary Accountings Submission Tool (FAST).
  - As an **individual** your request for access to FAST will be reviewed by VA Personnel and you will receive a confirmation email when your request has been processed.
  - A Pre-approved individual will be granted immediate access.

#### Individual Screen View

	U.S. Department of Veterans Affairs	
Welcome t	to the Fiduciary Accountings Submission Tool (FAST) Registration F	Page
Welcome first time u	user! To get started, please enter your personal information below	_
You have su (FAST) syst	uccessfully submitted your request for access to the Fiduciary Accountings Submission Too tem.	Ы
Your reques request has	st will be reviewed by VA Personnel and you will receive a confirmation email when your s been processed.	
		Fields
		rinish

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#### **Pre-approved Individual Screen View**

U.S. Department of Veterans Affairs
Welcome to the Fiduciary Accountings Submission Tool (FAST) Registration Page
Welcome first time user! To get started, please enter your personal information below
You have been verified as a valid fiduciary.
You will receive an email in the next few minutes granting your access to the FAST portal.

3. After clicking finish on the previous screen you will then see a screen indicating your registration is finished. Your request for access to FAST will be reviewed by VA Personnel and you will receive a confirmation email when your request has been processed.





4. Below is an example image of the email you will receive if your registration access has been approved. From this email you will be able to acess FAST. For the FAST homescreen view click here.

890↑↓=	Welcome to FAST Application Community! - Message (Plain Text	→×/ <b>□</b> /×/					
File Message Help Q Tell me what you want to	o do						
Image: Second secon	T Alanger T More Alanger T Alanger T More Alanger T Alan	Translate Editing Speech Zoom VA CSOC A					
Welcome to FAST Application Community!         FAST <vanoreply@va.gov></vanoreply@va.gov>							
Hi Test,							
Welcome to FAST! To get started, go to https://eauth.va.gov/accessva in order to access the FAST Community Page.							
Username: test.email@gmail.com							
Thanks, Department of Veterans Affairs							

5. After your self-registration access application has been reviewed and determined VA compliant, you will able to log into the FAST system.



6. As an individual this completes your steps for registration.

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#### **Professional Fiduciary**

1. <u>Click</u> the **Professional Fiduciary** option. Then <u>click</u> next at the bottom right of the screen.

U.S. I of Ver	Department terans Affairs						
Welcome to the Fiduciary Accountings Submission Tool (FAST) Registration Page							
Welcome first time user! To get	started, please enter your personal information below						
If you are an individual fiduo your organization's Tax ID, p	iary operating under your own SSN, please select Individual radio button. If you are a professional fiduciary operating under please select the Professional radio button						
What type of fiduciary are you?	Professional fiduciary     Individual						
	Previous Next						

2. <u>Fill</u> out the fields for **Firm name** and **Tax ID #**, then <u>click</u> next. If you are a **FIRM POC** click the box indicating "I am the POC of this entity", then <u>click</u> next.

U.S. I of Vet	Department erans Affairs						
Welcome to the Fiduciary Accountings Submission Tool (FAST) Registration Page							
Nelcome first time user! To get s	tarted, please enter you	personal information below					
Firm Name	xxxxx						
Tax ID	11111111						
I am the POC for this entity	. ?						
						Previous	Next

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- 3. Once you complete the previous step you will then see a screen indicating you have successfully completed your request for access to the Fiduciary Accountings Submission Tool (FAST).
  - Professional fiduciaries your request for access to FAST will be reviewed by your organizations Point of Contact and you will receive a confirmation email when your request has been processed.
  - **FIRM POC's** your request for access to FAST will be reviewed by VA Personnel and you will receive a confirmation email when your request has been processed.
  - Pre-approved Fiduciaries will be granted immediate access.

#### **Proffesional Fiduciary Screen View**



#### **FIRM POC's Screen View**



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#### **Pre-approved Fiduciary Screen View**

U.S. Department of Veterans Affairs
Welcome to the Fiduciary Accountings Submission Tool (FAST) Registration Page
Welcome first time user! To get started, please enter your personal information below
You have been verified as a valid fiduciary.
You will receive an email in the next few minutes granting your access to the FAST portal.

4. After clicking finish on the previous screen you will then see a screen indicating your registration is finished.

U.S. Department of Veterans Affairs
<b>Registration Finished</b> You should expect an email shortly. You may now close this tab



5. Below is an example image of the email you will receive if your registration access has been approved. From this email you will be able to access FAST.



6. After your self-registration access application has been reviewed and determined VA compliant, you will able to log into the FAST system.

VA 🛞 US Department of Destroya Villate	Search		SEARCH 📮	🔔 FAST FIDU 👻			
HOME ACCOUNTIN	IGS KNOWLEDGE CENTER CONTAG		D				
WELCOME TO THE FIDUCIARY ACCOUNTINGS SUBMISSION TOOL, FAST FIDUCIARY USER!							

7. As a Professional Fiduciary this completes your steps for registration.

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#### **ID.me Help Desk**

For ID.me support please contact the members support team available 24 hours, 7-days a week at the below link:

https://help.id.me/hc/en-us

#### Outcome

The Fiduciary has successfully registered for FAST.

