Veterans Benefits Banking Program (VBBP)
Job aid for VBBP and getting your benefits via direct deposit – for those Veterans / beneficiaries who do not have a bank or credit union account

NEED A BANK ACCOUNT?

1) Access the VBBP website at https://www.benefits.va.gov/benefits/banking.asp (or enter benefits.va.gov/banking on your browser).

2) If you need a bank / credit union account, click on the “I need a bank account” button. You will be routed to the veteransbenefitsbanking.org website.

3) Click on the “Find a bank / credit union” button.

4) To find a bank or credit union that is right for you, visit the bank’s website or contact that financial institution directly to learn how to apply for an account.

5) Once you’ve set up your bank account, visit va.gov/change-direct-deposit (or call us at 1-800-827-1000, TTY 711) with your banking information to set up direct deposit for your VA benefits. You will need to sign in or create a VA.gov account to update your info.

If you choose to change your account online, learn more on how to manage your finances, protect yourself from fraud or identity theft, and other money management tools: benefits.va.gov/benefits/financial-literacy.asp#resources