

Veterans Benefits Banking Program (VBBP)

Job aid for VBBP and getting your benefits via direct deposit –
for those Veterans / beneficiaries who do not have a bank or credit union account



NEED A BANK ACCOUNT?

- 1) Access the VBBP website at <https://www.benefits.va.gov/benefits/banking.asp> (or enter *benefits.va.gov/banking* on your browser).
- 2) If you need a bank / credit union account, click on the “I need a bank account” button. You will be routed to the veteransbenefitsbanking.org website.

If you already have a bank account but are not using direct deposit, sign in or create a VA.gov account to change your direct deposit information.

I already have a bank account

If you do not have your benefits directly deposited into a checking or savings account, learn more on how to obtain an account from VBBP participating banks.

I need a bank account

- 3) Click on the “Find a bank / credit union” button.

WELCOME VETERANS

The U.S. Department of Veterans Affairs (VA) Veterans Benefits Administration (VBA) and the Association of Military Banks of America (AMBA) have partnered in the Veterans Benefits Banking Program (VBBP) to create banking options for Veterans and their families.



FIND A BANK/CREDIT UNION

- 4) To find a bank or credit union that is right for you, visit the bank’s website or contact that financial institution directly to learn how to apply for an account.

- 5) Once you’ve set up your bank account, visit va.gov/change-direct-deposit (or call us at 1-800-827-1000, TTY 711) with your banking information to set up direct deposit for your VA benefits. You will need to sign in or create a VA.gov account to update your info.

If you choose to change your account online, learn more on how to manage your finances, protect yourself from fraud or identity theft, and other money management tools:

benefits.va.gov/benefits/financial-literacy.asp#resources



Choose VA