







What is RAMP?

The Rapid Appeals Modernization Program (RAMP) gives Veterans with pending disability compensation appeals a faster resolution of their disagreement with VA's decision on their claim.

Opting into RAMP gives Veterans with pending disability compensation appeals a choice of having their disagreements reviewed as either a supplemental claim or via a higher-level review. Under RAMP, Veterans will receive a decision on their disagreement in an average of 125 days.

Eligibility

You are eligible to opt into RAMP if you have a disability compensation appeal pending in one of the following stages:




-  NOTICE OF DISAGREEMENT (NOD)
-  FORM 9, APPEAL TO BOARD OF VETERANS' APPEALS
-  CERTIFIED TO THE BOARD (SENT TO THE BOARD BUT NOT YET FORMALLY PLACED ON ITS DOCKET)
-  REMAND FROM THE BOARD TO VA

Go to www.vets.gov/track-claims to check the status of your appeal using the Appeals Status Tool.



Choosing a Review Lane in RAMP

By opting into RAMP, you are removing your appeal from the old, limited appeals process, and instead choosing between one of two new ways to have your claim reviewed. Both RAMP options will get you a faster review of your claim. Opting into RAMP will not affect or change your potential effective date; you will have the same potential effective date, regardless of the review option that you choose. In addition, you will have the ability to appeal to the Board if you determine that further review of VA's decision is necessary. However, the Board will not begin to process your appeal until October 2018 under the new streamlined process.

HIGHER-LEVEL REVIEW LANE

-  Your claim will be reviewed by a senior VA employee.
-  You cannot submit any additional evidence for your claim in this lane; your claim will be reviewed with all the information VA already has on file.
-  You or your representative can also request to have an informal telephone conference with the higher-level reviewer about your claim, although that may delay how fast a decision can be made.

SUPPLEMENTAL CLAIM LANE

-  You can submit additional evidence to support your claim before it's reviewed again. This route is helpful if you know there was information missing from your original claim or if you have new and relevant evidence to submit.
-  Once you submit or inform VA of new and relevant evidence, a claims adjudicator will review your claim.

Choose This Lane If...

	Higher-Level Review Lane	Supplemental Claim Lane
YOU WANT...	...an entirely new review of your claim by an experienced adjudicator.	...to include any new and relevant evidence before your claim is reviewed.
YOU HAVE...	...no additional evidence to submit in support of your claim, but you believe there was an error in the initial decision.	...additional evidence that is new and relevant since your claim was last decided to support your claim.
YOU UNDERSTAND VA...	...cannot assist you in developing additional evidence for your claim in this lane.	...can assist you in gathering new and relevant evidence to support your claim in this lane.
YOU KNOW...	...you may want to request an optional, one-time, informal telephone conference with the higher-level reviewer to identify specific errors in your case.	...what information was missing from your original claim or have new evidence to share that will better support your claim.