Opting Into RAMP

Any Veteran with an eligible disability compensation appeal may choose to opt into RAMP. There are three ways to opt into RAMP:

- You may receive an invitation in the mail from VA to opt into RAMP.
- You can visit VA’s RAMP information page at: http://benefits.va.gov/benefits/appeals-ramp.asp and print out the RAMP form.
- You can call VA at 1-800-827-1000 to have the forms mailed to you.

Once you have selected your RAMP review lane, sign and mail or fax the document back to VA. VA’s goal is to decide your claim in an average of 125 days.

For More Information

- For more information on RAMP, go to benefits.va.gov/benefits/appeals-ramp.asp.
- For more information about VA’s implementation of the Veterans Appeals Improvement and Modernization Act, go to: benefits.va.gov/benefits/appeals.asp.
- Questions? Call 1-800-827-1000 or reach out to your local VA regional office. If you have a VA accredited representative, contact them for more information on RAMP.

Rapid Appeals Modernization Program

Get a faster review of your disagreement with VA’s decision on your disability compensation claim by opting into RAMP.
What is RAMP?
The Rapid Appeals Modernization Program (RAMP) gives Veterans with pending disability compensation appeals a faster resolution of their disagreement with VA’s decision on their claim. Opting into RAMP gives Veterans with pending disability compensation appeals a choice of having their disagreements reviewed as either a supplemental claim or via a higher-level review. Under RAMP, Veterans will receive a decision on their disagreement in an average of 125 days.

Eligibility
You are eligible to opt into RAMP if you have a disability compensation appeal pending in one of the following stages:

- NOTICE OF DISAGREEMENT (NOD)
- FORM 9, APPEAL TO BOARD OF VETERANS’ APPEALS
- CERTIFIED TO THE BOARD (SENT TO THE BOARD BUT NOT YET FORMALLY PLACED ON ITS DOCKET)
- REMAND FROM THE BOARD TO VA

Go to [www.vets.gov/track-claims](http://www.vets.gov/track-claims) to check the status of your appeal using the Appeals Status Tool.

Choosing a Review Lane in RAMP

By opting into RAMP, you are removing your appeal from the old, limited appeals process, and instead choosing between one of two new ways to have your claim reviewed. Both RAMP options will get you a faster review of your claim. Opting into RAMP will not affect or change your potential effective date; you will have the same potential effective date, regardless of the review option that you choose. In addition, you will have the ability to appeal to the Board if you determine that further review of VA’s decision is necessary. However, the Board will not begin to process your appeal until October 2018 under the new streamlined process.

**HIGHER-LEVEL REVIEW LANE**

- **You want…**
  - an entirely new review of your claim by an experienced adjudicator.
- **You have…**
  - no additional evidence to submit in support of your claim, but you believe there was an error in the initial decision.
- **You understand VA…**
  - cannot assist you in developing additional evidence for your claim in this lane.
- **You know…**
  - you may want to request an optional, one-time, informal telephone conference with the higher-level reviewer to identify specific errors in your case.

**SUPPLEMENTAL CLAIM LANE**

- **You want…**
  - to include any new and relevant evidence before your claim is reviewed.
- **You have…**
  - additional evidence that is new and relevant since your claim was last decided to support your claim.
- **You understand VA…**
  - can assist you in gathering new and relevant evidence to support your claim in this lane.
- **You know…**
  - what information was missing from your original claim or have new evidence to share that will better support your claim.

Choose This Lane If…

- **Higher-Level Review Lane**
  - …you want an entirely new review of your claim by an experienced adjudicator.
  - …you have no additional evidence to submit in support of your claim, but you believe there was an error in the initial decision.
  - …you understand VA cannot assist you in developing additional evidence for your claim in this lane.
  - …you know you may want to request an optional, one-time, informal telephone conference with the higher-level reviewer to identify specific errors in your case.

- **Supplemental Claim Lane**
  - …you want to include any new and relevant evidence before your claim is reviewed.
  - …you have additional evidence that is new and relevant since your claim was last decided to support your claim.
  - …you understand VA can assist you in gathering new and relevant evidence to support your claim in this lane.
  - …you know what information was missing from your original claim or have new evidence to share that will better support your claim.