

**Veterans Benefits Administration  
Department of Veterans Affairs  
Washington, D.C. 20420**

**VA Manual 26-3, Revised  
Change 17  
April 1, 2024**

**To: Regional Loan Center Personnel and Other Participants in the VA Loan Administration Program**

**Subject: Transmittal of Change 17 to M26-3, Loan Management and Service Policies, Procedures, and Methods, Loan Guaranty Operations for Regional Offices**

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**Purpose** Attached are revisions to Chapter 17 of VA M26-3, Loan Management and Service Policies, Procedures, and Methods, Loan Guaranty Operations for Regional Offices.

**Changes** Chapter 17 - Bill of Collection, of VA Manual 26-3 was revised to remove BOC instructions outlined in the Technician User Guide and update timeframes for servicers to satisfy a pending BOC in section 17.01.

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**Additional Copies** Additional copies may be downloaded at [https://www.benefits.va.gov/WARMS/M26\\_3.asp](https://www.benefits.va.gov/WARMS/M26_3.asp).

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