APPENDIX A. ACRONYMS

a. ALT	Assistant Loan Technician
b. ARM	Adjustable-Rate Mortgage
c. BOC	Bill of Collection
d. CA	Contract Assurance (Formerly Portfolio Loan Oversight Unit (PLOU) and Property Management Oversight Unit (PMOU))
e. C&V	Construction and Valuation
f. CFR	Code of Federal Regulations
g. CO	Central Office
h. COSL	Central Office Servicer Liaison
i. CPTS	Centralized Property Tracking System
j. DIL	Deed-in-Lieu
k. EDN	Electronic Default Notification
1. EPD	Early Payment Default
m. FEMA	Federal Emergency Management Agency
n. FMS	Financial Management System
o. GEM	Growing Equity Mortgage
p. GNMA	Government National Mortgage Association (Ginnie Mae)
q. GPM	Graduated Payment Mortgage
r. HUD	Department of Housing and Urban Development
s. LA	Loan Administration
t. LAO	Loan Administration Officer
u. LAPP	Lender Appraisal Processing Program

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v. LGC	Loan Guaranty Certificate
w. LIN	Loan Identification Number
x. LP	Loan Production
y. LT	Loan Technician
z. LTV	Loan to Value
aa. MU	Monitoring Unit
bb. NED	National Emergency Declaration
cc. NOV	Notice of Value
dd. OIG	Office of the Inspector General
ee. OJ	Office of Jurisdiction
ff. OO	Office of Origin
gg. P&I	Principal and Interest
hh. PACER	Public Access to Court Records (Report)
ii. PM	Property Management
jj. RESPA	Real Estate Settlement Procedures Act
kk. RLC	Regional Loan Center
11. RO	Regional Office
mm. ROL	Release of Liability
nn. SAPP	Servicer Appraisal Processing Program
oo. SAR	Staff Appraisal Reviewer
pp. SCRA	Servicemembers Civil Relief Act
qq. SLT	Senior Loan Technician
rr. SO	Servicing Officer

- ss. T&I Taxes and Interest
- tt. TVLB Texas Veteran's Land Board
- uu. UPB Unpaid Principal Balance
- vv. USC United States Code
- ww. VA Department of Veterans Affairs
- xx. VACO VA Central Office
- yy. VALERI VA Loan Electronic Reporting Interface
- zz. VBA Veterans Benefits Administration
- aaa. WebLGY Web-Enabled Loan Guaranty System