APPENDIX F. ADDITIONAL VA CONTACT INFORMATION

a. Regional Loan Center Offices of Jurisdiction. The Regional Loan Center (RLC) Offices of Jurisdiction (OJ) are identified by the first two numbers of the loan identification number (LIN) for each loan. For a complete list of the OJ codes and the associated state name, refer to the valid office of jurisdiction (OJ) and office of origination codes Excel spreadsheet, at <http://www.benefits.va.gov/HOMELOANS/servicers_valeri.asp>. Questions on current loans should be directed to the RLC identified by the OJ number on the LIN. Questions regarding delinquent loans should be directed to the technician assigned to the loan. OJ numbers and contact information for the eight RLCs and one Regional Office are listed in the table below.

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| --- | --- | --- | --- | --- |
| **Station ID #** | **OJ #** | **Office** | **Address** | **Telephone Number** |
| 314 | 11, 13,14, 27,72 | Roanoke Regional Office | 210 Franklin Road, SW Roanoke, VA 24011 | 1-800-933-5499  |
| 316 | 16, 18,19, 20 | Atlanta Regional Office | 1700 Clairmont RoadDecatur, GA 30033 | 1-888-768-2132 |
| 317 | 17, 22,23, 55 | St. Petersburg Regional Office | 9500 Bay Pines Boulevard St. Petersburg, FL 33708Mailing Address:P.O. Box 1437St. Petersburg , FL 33731 | 1-888-611-5916 |
| 325 | 06, 07, 09, 10, 11, 25, 26, 29, 73 | Cleveland Regional Office | A.J. Celebrezze Federal Building 1240 East 9th St.Cleveland, OH 44199 | 1-800-729-5772 |
| 335 | 28, 30,31, 33,34, 35,52 | St. Paul Regional Office | 1 Federal Drive, Fort Snelling St. Paul, MN 55111-4050 | 1-800-827-0611 |
| 339 | 106F39, 36,41, 42, 46, 47, 48, 63 | Denver Regional Office | 155 Van Gordon St. Lakewood, CO 80228 | 1-800-319-9446 |
| 345 | 40, 43,44, 45,77 | Phoenix Regional Office | 3333 North Central Ave. Phoenix, AZ 85012 | 1-888-869-0194 |
| 362 | 21, 49,50, 51,62 | Houston Regional Office | 6900 Almeda Rd.Houston, TX 77030 | 1-888-232-2571 |
| 459 | 59 | Honolulu Regional Office | TAMC, Ward Road, E-Wing, 1st Floor, Honolulu, HI 96819-1522 | 1-808-433-0486 |