#### Department of Veterans Affairs M21-4, Chapter 3

**Veterans Benefits Administration September 24, 2015**

**Washington, DC 20420**

#### Transmittal Sheet

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| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Manual M21-4, Manpower Control and Utilization in Adjudication, Chapter 3, “National Quality Reviews.”  ***Notes***:   * Unless otherwise noted, the term “claims folder” refers to the official, numbered, Department of Veterans Affairs (VA) repository – whether paper or electronic – for all documentation relating to claims that a Veteran and/or his/her survivors file with VA. * Minor editorial changes have also been made to reassign alphabetical designations to individual blocks, where necessary, to account for new and/or deleted blocks within a topic. |

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| Reason(s) for the Change | Citation |
| To include procedures for misclassified errors from Fast Letter (FL) 13-14*, Systematic Technical Accuracy Review (STAR) Reconsideration Process.* | 3.07 |

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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Thomas J. Murphy, Director  Compensation Service |

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