#### Department of Veterans Affairs M21-4, Appendix B

**Veterans Benefits Administration December 28, 2015**

**Washington, DC 20420**

#### Key Changes

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| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Manual M21-4, Manpower Control and Utilization in Adjudication, Appendix B, “End Product (EP) Codes and Work-Rate Standards for Quantitative Measurements.”***Notes***: * M21-4, Appendix B, Section II, 689 has been rewritten in its entirety for the purpose of improving clarity and readability. Any substantive changes are itemized in the table below.
* The term “regional office” (RO) also includes pension management center (PMC), where appropriate.
* Unless otherwise noted, the term “claims folder” refers to the official, numbered, Department of Veterans Affairs (VA) repository – whether paper or electronic – for all documentation relating to claims that a Veteran and/or his/her survivors file with VA.
* Minor editorial changes have also been made to
* improve clarity and readability, and
* update incorrect or obsolete references.
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| Reasons for the Change | Citation |
| * To clarify who establishes the EP 689 and the appropriate EP for final IDES ratings.
* To revise how the date of claim (DOC) for EP 689 is determined.
* To provide a more specific reference pertaining to receipt of *VA Form 21-0819, VA/DOD Joint Disability Evaluation Board Claim*.
 | M21-4, Appendix B, Section II, 689 |

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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Thomas J. Murphy, DirectorCompensation Service |

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