#### Department of Veterans Affairs M21-1MR, Part III, Subpart iv

**Veterans Benefits Administration July 10, 2014**

**Washington, DC 20420**

#### Transmittal Sheet

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| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Manual M21-1MR, Part III, “General Claims Process,” Subpart vi, “Special Authorization Issues.”***Notes***: Minor editorial changes have also been made to * update incorrect or obsolete hyperlink references
* update obsolete terminology, where appropriate
* change topic or block labels to more accurately reflect their content
* reassign alphabetical designations to blocks, when necessary, to account for deleted or consolidated blocks
* clarify block labels and/or block text, and
* bring the documents into conformance with M21-1MR standards.
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| Reason(s) for the Change | Citation | Page(s) |
| To change “certificate” to “letter.” | M21-1MR, Part III, Subpart vi, Chapter 7, Topic 2 (III.iv.7.2) | 7-2 through 7-11 |
| * To provide an additional note regarding Veterans with no service-connected disabilities or those with a combined service-connected disability evaluation of less than 10-percent.
* To add hyperlink to example a of civil service preference letter based on military service.
 | III.vi.7.2.b | 7-4 |
| * To delete (old) III.iv.7.2.c, because it contained outdated text for civil service preference letters.
* To add an example (with hyperlink) to a sample civil service preference letter for Veterans that qualify based on disability.
* To add a note that there are different civil service preference letters based on a Veteran’s disability rating.
 | III.vi.7.2.c | 7-5 |
| To provide an example (with hyperlink) to samples of derived civil service preference letters.  | III.vi.7.2.h | 7-10 |
| To delete reference to Personal Computer Generated Letters (PCGL) as these are no longer used to generate civil service preference letters. | III.vi.7.2.i | 7-10 |

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Transmittal Sheet, Continued

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| Changes Included in This Revision (continued) |

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| Reason(s) for the Change | Citation | Page(s) |
| To clarify filing instructions with regard to claims folders and eFolders. | III.vi.7.2.j | 7-11 |
| Change the abbreviation “DPMSC” to “AFPC/DPWC.” | III.vi.7.6.j | 7-23 |

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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Thomas J. Murphy, DirectorCompensation Service |

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