#### Department of Veterans Affairs M21-1, Part III, Subpart vi

**Veterans Benefits Administration May 22, 2015**

**Washington, DC 20420**

#### Transmittal Sheet

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| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Manual M21-1, Part III, “General Claims Process,” Subpart vi, “Special Authorization Issues.”***Notes***: * The term “regional office” (RO) also includes pension management center (PMC), where appropriate.
* Unless otherwise noted, the term “claims folder” refers to the official, numbered, Department of Veterans Affairs (VA) repository – whether paper or electronic – for all documentation relating to claims that a Veteran and/or his/her survivors file with VA.
* Minor editorial changes have also been made to
* update incorrect or obsolete references
* update obsolete terminology, where appropriate
* remove references to specific claims-processing systems, where doing so does not affect the clarity of the instructions or information provided
* update section and topic titles to more accurately reflect their content
* clarify block labels and/or block text, and
* bring the document into conformance with M21-1 standards.
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| Reason(s) for the Change | Citation |
| * To update the procedures for processing awards for fraudulent cases with current electronic systems.
* To update procedures to accommodate paperless claims folder processing.
 | M21-1, Part III, Subpart vi, Chapter 5, Section A, Topic 2, Block b (III.vi.5.A.2.b) |
| To add two new Regional Field Offices for the Office of Inspector General (OIG) and update the areas of coverage for each Regional Field Office based on the addition of the two new offices. | III.vi.5.A.3.a |

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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Thomas J. Murphy, DirectorCompensation Service |

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