#### Department of Veterans Affairs M21-1, Part III, Subpart vi

**Veterans Benefits Administration May 13, 2015**

**Washington, DC 20420**

#### Transmittal Sheet

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| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Manual M21-1, Part III, “General Claims Process,” Subpart vi, “Special Authorization Issues.”  ***Notes***:   * Minor editorial changes have also been made to * update incorrect or obsolete references * update obsolete terminology, where appropriate * renumber each topic based on the standard that the first topic in each section is Topic 1 * reassign alphabetical designations to individual blocks, where necessary, to account for new and/or deleted blocks within a topic * update section and topic titles to more accurately reflect their content * clarify block labels and/or block text, and * bring the document into conformance with M21-1 standards. |

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| Reason(s) for the Change | Citation |
| To create a new Block c that contains content transferred from M21-1, Part III, Subpart vi, Chapter 4, Section E, Topic 1, Block b. | III.vi.4.E.1.c |
| To update procedures for paperless claims processing. | III.vi.4.E.1.d |
| To add a reference to additional information on preparing and submitting *VA Form 21-592*, *Request for Appointment of a Fiduciary, Custodian, or Guardian*. | III.vi.4.E.2.a |
| To remove old Block a from III.vi.4.E.4. because the Block referenced outdated procedures for shipping paper claims folders. | -- |

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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Thomas J. Murphy, Director  Compensation Service |

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