#### Department of Veterans Affairs M21-1MR, Part III, Subpart v

**Veterans Benefits Administration July 10, 2014**

**Washington, DC 20420**

#### Transmittal Sheet

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| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Manual M21-1MR, Part III, “General Claims Process,” Subpart v, “General Authorization Issues and Claimant Notification.”***Notes***: * The term regional office (RO) also includes pension management center (PMC), where appropriate.
* Minor editorial changes have also been made to
* update hyperlink references
* update the term “veteran” to “Veteran”
* reassign alphabetical designations to individual blocks, where necessary, to account for new and/or deleted blocks within a topic
* clarify block labels and/or block text, and
* bring the documents into conformance with M21-1MR standards.
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| Reason(s) for the Change | Citation | Page(s) |
| To delete the contact information for the Public Health Service (PHS) Retired Pay Center (RPC) information location and placed the PHS title name under the Coast Guard contact information block. | M21-1MR, Part III, Subpart v, Chapter 5, Section C, Topic 14, Block g. (III.v.5.C.14.g) | 5-C-4 |
| To remove (old) III.v.5.C.15.b because it is no longer necessary to notify RPCs, in a locally-generated letter, of the dates and amounts of any adjustments that cover more than three periods, as provided as directed by the May 2013 Veterans Service Center Manager (VSCM) Bulletin. | III.v.5.C.15.b | 5-C-5 |
| To remove the hyperlink to (old) III.v.5.C.15.b and replace it with information to explain that there is a corrective action needed for the record when errors are discovered in the VA master record that require corrective action other than an award action. | III.v.5.C.17.b | 5-C-16 |

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Transmittal Sheet, Continued

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| Reason(s) for the Change | Citation | Page(s) |
| To remove the hyperlink to (old) III.v.5.C.15.b and guide field users to prepare a locally-generated letter to show the amounts and effective dates of VA compensation notifying the retired pay center. | III.v.5.C.19.b | 5-C-20 |

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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Thomas J. Murphy, DirectorCompensation Service |

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