#### Department of Veterans Affairs M21-1MR, Part III, Subpart v

**Veterans Benefits Administration September 23, 2014**

**Washington, DC 20420**

#### Transmittal Sheet

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| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Manual M21-1MR, Part III, “General Claims Process,” Subpart v, “General Authorization Issues and Claimant Notifications.”***Notes***: * The term “regional office” also includes “pension management center,” where appropriate.
* Minor editorial changes have also been made to
* update incorrect or obsolete hyperlink references
* replace the phrase “in a combat zone” with “in a combat zone or during combat-related activities”
* clarify block labels and/or block text, and
* add references to the Veterans Benefits Management System (VBMS) and its user guides.
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| Reason(s) for the Change | Citation | Page(s) |
| To add a block that discusses Voluntary Retirement Incentive (VRI). | M21-1MR, Part III, Subpart v, Chapter 4, Section B, Topic 5, Block p (III.v.4.C.5.p) | 4-B-12 |
| To add a block that discusses exceptions to the policies described in III.v.4.B.6.c | III.v.4.B.6.d | 4-B-17 |
| To add “Armed Conflict” and “AC” as indicators in a Physical Evaluation Board report or separation order that a disability was incurred in the line of duty in a combat zone or during combat-related activities. | III.v.4.B.7.g | 4-B-30 |
| To add instructions to inform Veterans in decision notices of the pre-tax amount of separation benefits Department of Veterans Affairs records show they received. | III.v.4.B.9.c | 4-B-38 |

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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Thomas J. Murphy, DirectorCompensation Service |

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