#### Department of Veterans Affairs M21-1MR, Part III, Subpart v

**Veterans Benefits Administration September 23, 2014**

**Washington, DC 20420**

#### Transmittal Sheet

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| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Manual M21-1MR, Part III, “General Claims Process,” Subpart v, “General Authorization Issues and Claimant Notifications.”***Notes***: * The term regional office (RO) also includes pension management center (PMC), where appropriate.
* The term Veterans Service Center Manager (VSCM) also includes Pension Management Center Manager (PMCM), where appropriate.
* Minor editorial changes have also been made to
* update incorrect or obsolete hyperlink references
* update the term “improved pension” to “current-law pension”
* update the term “death pension” to “survivors pension”
* update the term “improved death pension” to “survivors pension”
* update obsolete terminology, where appropriate
* clarify block labels and/or block text, and
* bring the documents into conformance with M21-1MR standards.
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| Reason(s) for the Change | Citation | Page(s) |
| To remove reference to the outdated computer system Benefits Delivery Network (BDN). | M21-1MR, Part III, Subpart v, Chapter 3, Section C, Topic 9, Block c (III.v.3.C.9.c) | 3-C-4  |
| To remove “wife/husband” and replace with “spouse” per the Veterans Benefits Administration (VBA) Letter 20-14-08, *Administration of Same-Sex Spousal Benefits*. | III.v.3.C.10.a | 3-C-7  |
| To remove and replace the same wording as shown above. | III.v.3.C.10.c | 3-C-8 |
| To remove and replace the same wording as shown above.  | III.v.3.C.10.d | 3-C-9 |
| To remove reference to the outdated computer system Benefits Delivery Network (BDN). | III.v.3.C.13.c | 3-C-16 |

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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Thomas J. Murphy, DirectorCompensation Service |

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